# **GLOBAL GATEWAY CERTIFICATIONS**

# MALAYSIAN SUSTAINABLE PALM OIL (MSPO)

# **CERTIFICATION AUDIT REPORT**

# Part 3: General Principles for Oil Palm Plantations and Organized Smallholders

# Tanah Makmur Berhad Ladang TM Kampung Bongsu

-Individual Certification-

# ANNUAL SURVEILLANCE AUDIT 01 17<sup>th</sup> June 2020

Revis	Revision History				
Rev	Date	Description	Performed by	Role	Signature
Α	27/06/2020	Issued as Draft Report	Ismadi bin Ismail	Lead Auditor	102 P
В	22/08/2020	Issued as Final Report	Ismadi bin Ismail	Lead Auditor	102 P
В	01/09/2020	Final Report Approved	Muhd Jamalul Arif bin Hamid	Certifier	J-f.

Ackn	Acknowledgment by Tanah Makmur Berhad						
Rev	Date	Description	Management	Role	Signature		
			Representative				
В	01/09/2020	Acceptance of the contents	Dato' Shahrul Nizam bin Abdul Aziz	Group Chief Executive Officer			

#### **Declaration**

The auditor(s) has (had) no personal, business or other ties to the client and the assessment is carried out objectively and independently.

WITH INTEGRITY WE SERVE



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Note: Section II of this report contain confidential information and been protected from public disclosure.



# **SECTION I: PUBLIC SUMMARY REPORT**

# 1.1 Certification Scope

Global Gateway Certifications Sdn. Bhd. (GGC) has conducted the Certification Assessment of Ladang TM Kg Bongsu [Estate]. During this Annual Surveillance Assessment 1(ASA 1), the audit team were briefed by Estate Manager, of the supply base disposition. The estate consists only Ladang TM Kg Bongsu

This assessment was conducted onsite on 17<sup>th</sup> June 2020 to assess the compliance of the certification unit against the "MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholder". The scope of certification is "Management of Sustainable Oil Palm Plantations from Cultivation, Planting and Production of Fresh Fruit Bunches".

# 1.2 Company details and Contact information

Company Name	Tanah Makmur Berhad
Business Address	Bangunan Tanah Makmur Berhad, Kotasas Avenue, Persiaran Kotasas, Kota Sultan Ahmad Shah, 25200 Kuantan, Pahang.
Contact Person	Dato' Shahrul Nizam bin Abdul Aziz
Office Telephone	013-3435517
E-Mail	gcoo.tmb@gmail.com; nizam@tanahmakmurberhad.com

## 1.3 Certification Unit

## **Name of the Certification Unit**

No	Name of the	Site Address	GPS Reference o	f the site office
	<b>Certification Unit</b>		Longitude	Latitude
1.	Ladang TM Kampung Bongsu	Pejabat Pos Lanchang, 28500 Mentakab,	E 102.243459	N 3.479996
	rampang bongsa	Pahang, Malaysia	2 10212 10 100	11 31 17 3330



# **MPOB License Information**

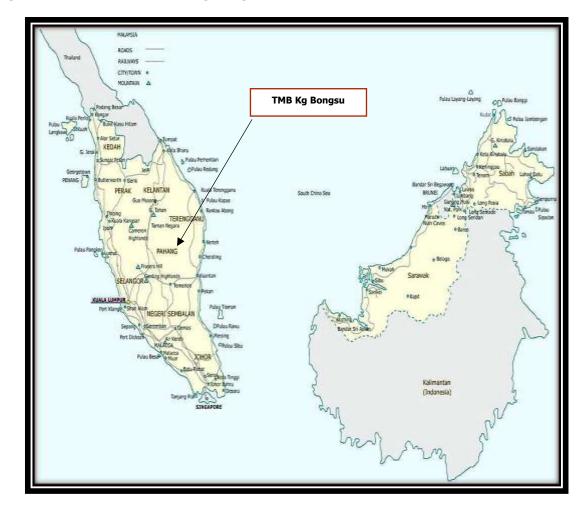
No	Name of the Site	LICENCE NUMBER	EXPIRY DATE	SCOPE ACTIVITY
1	Ladang TM Kampung Bongsu	547227005000	28/02/2021	"Menjual dan Mengalih FFB"

# **Others Sustainability Certification**

No	Name of The Site	Others Sustainability Certifications
1.	NIL	NIL

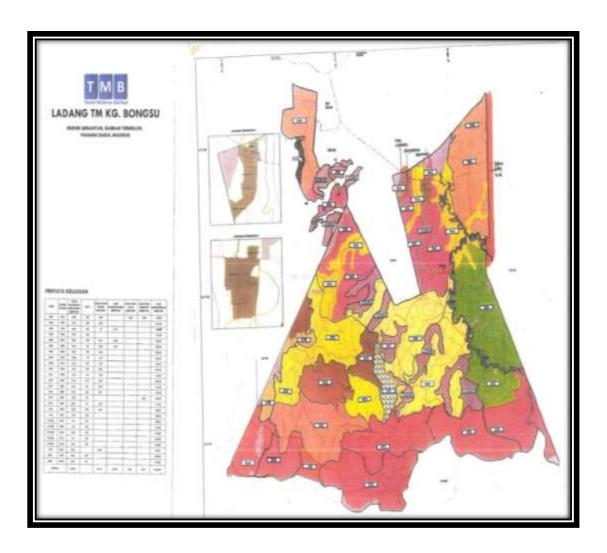
# 1.4 Map Showing Geographical Location

# 1) Tanah Makmur Berhad – Kg Bongsu Estate





# 2) TM Kg Bongsu Estate Map



# 1.5 Production Area, Actual and Projected FFB Production (MT)

Name of the	Area Summary (HA)		
Certification Unit	Certified Area (per Land Title)	Planted	Mature
Ladang TM Kg. Bongsu	1,354.08	1,298	1,298
Total	1,354.08	1,298	1,298

Name of the	Area Summary (HA)		
Certification Unit	Conservation Area	нсу	Others
Ladang TM Kg. Bongsu	0	0	0
Total	NIL	NIL	NIL



	FFB Summary (MT)		
Name of the Certification Unit	Projected from last audit	Actual Production for 12 Months [Jun 2019-May 2020]	Projected Production for next 12 Months [Jun 2020-May 2021)
Ladang TM Kg. Bongsu	21,600	19,340.00	25,510
Total	21,600	19,340.00	25,510

# 1.6 **Certificate Details**

Certification body	Global Gateway Certifications Sdn. Bhd., No. 10 Jalan Rasmi 7, Taman Rasmi Jaya, 68000 Ampang, Selangor Darul Ehsan, Malaysia. Tel.: +603 4256 2689; Fax: +603 4256 2687 Website: www.ggc.my
Assessment standard	(MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholders
Certificate number	GGC-TMB006-MSPO-01-2019
Initial certificate issued date	19 <sup>th</sup> July 2019
Certificate expiry date	18 <sup>th</sup> July 2024
Stage 1 assessment date	8 <sup>th</sup> April 2019
Stage 2 / Main Assessment	17 <sup>th</sup> June 2019
Annual Surveillance 1 [ASA 1]	17 <sup>th</sup> June 2020
Annual Surveillance 2 [ASA 2]	June 2021
Annual Surveillance 3 [ASA 3]	June 2022
Annual Surveillance 4 [ASA 4]	June 2023

## 1.7 Qualification of the Lead Assessor and Assessment Team

# Lead Auditor

# Name: Ismadi bin Ismail

He holds Diploma in Planting Industry Management from MARA Institute of Technology, Kuantan Pahang. 24 years of working experiences with various plantation companies and skills in Best Agriculture Practices (GAP) for plantation. Fully trained in CoP, MSPO and OSHAS. Qualified as Lead Auditor/Auditor for MSPO and CoP. Involved in MSPO assessment since 2017. Completed and certified MSPO Auditor course in 2017 held by SGS (M) Sdn Bhd and ISO 9001:2015 lead auditor course by TOMC. Member of GGC MSPO audit team.

During this assessment, he assessed on the aspect of Management Commitment and Responsibility, Compliance to Legal Requirements and Social Responsibility, Health, Safety and Employment Condition. Able to communicate in both Bahasa Malaysia and English (written and spoken).

## **Auditor**

# Name: Mohd Razin bin Bakal

Graduate in Degree of Accountancy with University Putra Malaysia. Having 17 years of working experience in various field in Malaysia, Africa and Indonesia. Have enough knowledge and experiences in oil palm estate operation inclusive of estate administrative, budget preparation, jungle clearing, new planting, nursery establishment and management, harvesting, field upkeep and maintenance, safety and health, vehicle running and skills in Good Agricultural Practices (GAP) including Integrated Pest Management (IPM). Involved in MSPO auditing since 2018. Qualified as Lead Auditor/Auditor for MSPO 2530:2013, ISO 14001:2015 and ISO 9001:2015 from Sirim Berhad. Member of GGC MSPO audit team.

During this assessment, he assessed on the aspect of Transparency, Environment, Natural Resources, Biodiversity and Ecosystem Services, Stakeholder's Consultation, Workers Welfare, Best Practices and etc. He is able to speak and understand Bahasa Malaysia and English.

# 1.8 Audit Methodology

The audit was conducted based on sampling following the method as specified in the MSPO requirements (MSPO-Questionnaire Self-Assessment – RA). In the case of this certification unit, sampling calculation was not applied as there is only one estate namely Ladang TM Kampung Bongsu.

The assessment activities include of documents review and site inspection. The documents that had been reviewed among others were company policy, internal procedures, management system procedures, waste management procedures, legal documents etc. Significant issues that would impact to the environmental and social were also been verified.

The methodology for collection of objective evidence was established during physical site inspections, observation of tasks and processes, interviews of stakeholders, interview of officers, review of documents and data. Checklists and questionnaires were used to guide the collection of information and the comments made by external stakeholders were also been taken into consideration in this assessment.

Appendix A (Audit Plan) details the actual assessment plan. Stakeholders were consulted randomly during the assessment to obtain feedback on the management compliance and performance (Appendix C) of MSPO.



With reference to the Federal Government Gazette (9<sup>th</sup> June 2020), Prevention and Control of Infectious Diseases (Measures Within Infected Local Areas) (No. 7) Regulations 2020, Certification for Agri Commodities was not included in prohibited activities.

Majlis Keselamatan Negara (MKN) had issued a Standard Operating Procedure for "Persijilan bagi Agrokomoditi" dated  $12^{th}$  June 2020 which need to be complied during the audit process by both parties, the Certification Body and clients.

# 1.9 **Audit Plan Information**

Audit Date	17 <sup>th</sup> June 2020
Name of site(s) visited	Ladang TM Kampung Bongsu
Total number of man-days spent	2 man-days

# $1.10 \quad \textbf{Audit Result Summary Findings}$

Category	Numbers	Status (Closed/Open/Not Applicable/No Action Requires)
Major Nonconformities	0	No action requires
Minor Nonconformities	0	No action requires
Area of Concern	1	No action requires
Noteworthy /Positive Comments	2	No action requires

# 1.11 Stakeholder Consultation

As per ACB-Malaysian Sustainable Palm Oil (MSPO); ACB-OPMC4; Issue 1, 01st August 2017; Stakeholder Consultation Requirements for Certification Bodies Operating Oil Palm Management Certification Under Malaysian Sustainable Palm Oil (MSPO) Certification Scheme. The consultation during the audit will be carried out during the stage 2 and recertification audit of the management unit. The CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

During this Annual Surveillance Audit (ASA 1), the audit team has conducted stakeholder consultations involving both internal and external stakeholders as to understand the practices in relation to environmental, social performance and their performance with respect to the MSPO requirements. The meeting was conducted without the present of estate management.

At the start of meeting, the auditor explained the purpose of the audit followed by an evaluation of the relationship between the stakeholders before discussions continued. The auditor recorded comments made by stakeholders and verified with the estate management before incorporating into the assessment findings. There was no negative complaint or feedback received during the audit or during the field assessment when interviewing with the external and internal stakeholders. The details are as per table below:

No	Stakeholders Name	Subject raised / Identified Risk	Company response and proposed action to be taken. [What we did]	Assessment team findings [Outcome]	
1.	(Harvester)	<ul> <li>They are aware about the MSPO certification.</li> <li>They have knowledge on the existence of method/ mechanism of complaints/ grievances.</li> <li>They are aware on the importance of safe work practices to be implemented at the workplace. He is also aware that PPE will be given free of charge by the Estate. First Aid Kit to be provided at workplaces.</li> <li>PPE and Working tools was provided without any charge.</li> </ul>	No action requires	Positive findings	
2	Stakeholders B (Contractors)	<ul> <li>They have good understanding about MSPO.</li> <li>They informed that the payments were made promptly without any delay. Contract agreement were</li> </ul>	No action requires	Positive findings	



	signed prior commencement of work.  They were aware that any complaints or suggestions could be forwarded to the mill/estate management.  The company has good relation with supplier and there is no issue with company's performance.	
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# 1.12 **Recommendation**

The company has established sustainability policy, objectives and procedures that define an effective system for the administration and control of sustainability management system throughout all operation activities of Ladang TM Kg Bongsu. Estate Manager is in charge and ensures that facility and his subordinates comply with the requirements and procedures stated in this manual.

The management is committed to comply with MSPO system by giving awareness training to all personnel involved in this standard to make them understand the procedures and implementation of the standard. The employees are aware of the requirements of MSPO. There was no complaint or feedback received during this Annual Surveillance Audit (ASA 1).

This report will be internally reviewed for certification decision by GGC and external peer review by independent reviewers (Qualified by MPOCC) not required. During Annual Surveillance Audit (ASA 1), based on MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO)] Part 3: General Principles for Oil Palm Plantations and Organized Smallholders), there was one (1) area of concern has been raised to the facility that being audited.

Since the audit objectives as mentioned in the audit plan have been achieved and assessment resulted of no major non-conformity findings. Therefore, the Lead Auditor recommends to continuing a certificate of compliance "MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholders" is awarded to Ladang TM Kampung Bongsu.

# 1.13 Date of Next Surveillance Audit

The next annual surveillance assessment visit will be scheduled after 9-12 months of the MSPO Certificate being issued.

# 1.14 Confidentiality

GGC auditors will not discuss or reveal any of the confidential information seen during the audit to any third party. Any public summary of the main assessment will be approved by the client prior to publication.

# 1.15 Abbreviations Used

BOD	Biological Oxygen Demand
CHRA	Chemical Health & Risk Assessment
CIP	Continuous Improvement Plan
COD	Chemical Oxygen Demand





СоР	Code of Practise
CSPO	Certified Sustainable Palm Oil
СРО	Crude Palm Oil
CSPK	Certified Sustainable Palm Kernel
DOE	Department of Environmental
DOSH	Department of Occupational Safety and Health Malaysia
EIA	Environmental Impact Assessment
EMP	Environmental Management Plan
FFB	Fresh Fruit Bunch
FGS	Finished Good Stock
GAP	Good Agriculture Practise
GHG	Greenhouse Gas
GGC	Global Gateway Certifications Sdn Bhd
HIRARC	Hazard Identification, Risk Assessment and Risk Control
ISCC	International Sustainability & Carbon Certification
IPM	Integrated Pest Management
MPOB	Malaysian Palm Oil Board
MPOCC	Malaysian Palm Oil Certification Council
MSPO	Malaysian Sustainable Palm Oil
NCR	Non-Conformance Report
NGO	Non-Government Organization
OHS	Occupational Health & Safety
OHSAS	Occupational Health and Safety Assessment Series
PK	Palm Kernel
POM	Palm Oil Mill
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RSPO	Roundtable on Sustainable Palm Oil
SEIA	Social Environmental Impact Assessment
SOP	Standard Operating
SPO	Sludge Palm Oil

# **SECTION II: ASSESSMENT FINDINGS BY PRINCIPLES AND CRITERIA**

# 2.1 Principle 1 : Management commitment and responsibility Criterion 1 Malaysian Sustainable Palm Oil (MSPO) Policy **Indicator 1** A policy for the implementation of MSPO shall be established. Summary The MSPO Policy has been established and incorporated in the "Perlaksanaan dan Komitmen Terhadap MSPO" date on 1st November 2018 signed by Managing Director Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim is established by Tanah Makmur Berhad. The policy clearly stated that Tanah Makmur Berhad is committed to ensuring that its products are produced in a sustainable manner". As evidence, the Policies being displayed and sighted at the Estate Office notice board. The MSPO & Covid 19 Policy being communicated to all 9 executives, staffs and 82 workers during morning muster call dated 10th & 11th June 2020. The briefing conducted by The Assistant Manager, En. Mohd Ridzuan bin M. Zaini Sighted, the External Stakeholder Meeting was conducted on 22nd January 2020 at Charuk Puting Meeting Room which attended by 51 representatives. The meeting was collaborated between TM Ladang Charuk Puting, TM Sg Sering Estate and TM Kg Bongsu Estate. Training materials and attendance record are well compile in the file. **In Compliance** Yes Not Applicable Indicator 2 The policy shall also emphasize commitment to continual improvement. **Summary** The MSPO Policy has been established and incorporated in the "Perlaksanaan dan Komitmen Terhadap MSPO" date on 1st November 2018 signed by MD Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim is established by Tanah Makmur Berhad. Stated in the Sustainability Policy; "Sejajar dengan itu, pengurusan Tanah Makmur Berhad sentiasa komited kea rah penambaikan berterusan dan memainkan peranan dalam mengusahakan perladangan sawit secara lestari dan mampan". In Compliance ⊠ Yes Not Applicable No Criterion 2 **Internal audit**



weak points and potential area for further improvement.

Indicator 1

Internal audit shall be planned and conducted regularly to determine the strong and

Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB Summary Tanah Makmur Bhd has established MSPO Procedure Title: Audit Dalaman MSPO, Doc No: TMB/MSPO/IAM-01, Date 15TH November 2018 by Managing Director Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim. Seen, Jadual Perancangan Tahunan Audit Dalaman MSPO, IAM-01/JPT/L1, Lampiran 1, prepared by En Isrizal bin Israni and approved by Tuan Haji Alias bin Awang. The date proposed was on 25<sup>th</sup> February 2020. In Compliance ⊠ Yes Not Applicable **Indicator 2** The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action. Summary Tanah Makmur Bhd has established MSPO Procedure Title: Audit Dalaman MSPO, Doc No: TMB/MSPO/IAM-01, Date 15TH November 2018 by Managing Director Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim. The purpose of this procedure is to describe the audit process conducted internally to determine Tanah Makmur Bhd operations are effectively implemented to comply with the Malaysian Sustainable Palm Oil (MSPO) standards. The procedure is specified on annual internal audit program, audit plan, audit checklist, NC report, NC closure and internal audit report. Auditee need to identified root cause analysis and corrective action plan within 14 days from date of NCR. The internal audit conducted by En Mohd Hanif bin Md Noor and En. Mohd Ikhram bin Bahuri on 25th February 2020. 6 majors being raised during audit. In Compliance Not Applicable Yes No Indicator 3 Report shall be made available to the management for their review. Summary Internal Audit Procedure stated the result of audit will be discussed in Management Review meeting on annual basis. The report is available for Management Review Meeting in timely manner. In Compliance Not Applicable Yes No **Criterion 3** Management review **Indicator 1** The management shall periodically review the continuous suitability, adequacy and

effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification.

## Summary

Tanah Makmur Bhd has established MSPO Procedure Title: Semakan Pengurusan MSPO, Doc No: TMB/MSPO/MRM-02, Date 15TH November 2018 by Managing Director Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim.



As per stated in the procedure, the estate manager is responsible for arranging the meeting, preparing meeting agenda, determine scheduled date and meeting minutes. The agenda shall be as listed below:

- Review action items from previous meetings.
- 2. Review the suitability of the policy.
- 3. Review process performance and product conformity including suitability and achievement of the quality objectives and other measures.
- 4. Review feedback from customers and other interested parties including data relating to customer perception of weather the organization has met customer requirements (include positive feedback as well complaints). Review customer delivery performance.
- 5. Review summary and status of non-conformities.
- 6. Review any changes or requirements that might affect the QMS, e.g. revisions to the MSPO standard, legal & regulatory issues or new processes.
- 7. Review resource issues such as:
  - Human current adequacy and future needs, competency, training, organization chart and job descriptions (responsibility, authority and communication);
  - Facility adequacy, suitability and maintenance of buildings, work environment and services (e.g. communications).
- 8. Any other business or quality planning. (e.g financial, social, environmental, statutory, regulatory, marketing, etc)

The Management Review Meeting was conc	lucted on 3rd March 2020 at TMB Kg Bongsu
Meeting Room. The meeting attended by 8	participants.

In Compliance		☐ No	☐ Not Applicable
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# **Criterion 4** Continual improvement

**Indicator 1** The action plan for continual improvement shall be based on consideration of the main social and environmental impact and opportunities of the company.

#### **Summary**

Tanah Makmur Bhd has established MSPO Procedure Title: Semakan Pengurusan MSPO, Doc No: TMB/MSPO/MRM-02, Date 15TH November 2018 by Managing Director Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim. Sighted, statement on Continual Improvement under Clause 5.6, Kenalpasti untuk Pelan Penambaikan Berterusan, Lampiran 2, MRM-02/PPB/L2.

Continual Improvement Plan for the estates comprising Environmental, Social, OSH and Best Practices. The details as follows: -

No	Continual Improvement Plan	Deadline
1	Sentiasa memastikan tong-tong racun yang telah digunakan	June 2020
	diurus dengan baik	
2	Memastikan segala keperluan yang melibatkan Akta Pekerjaan dan Kesihatan Pekerja dilaksanakan dengan sepenuhnya	June 2020
3	Menambah papan tanda serta melaksanakan program kesedaran tentang larangan zon penampan	On going



4	Menambah papan tanda larangan melakukan pembakaran terbuka serta menyampaikan teguran semasa morning muster	On going
5	Sentiasa mengemaskini kuantiti bahan buangan berjadual yang telah direkodkan	On going
6	Menyediakan tong kitar semula	On going
7	Tidak melakukan aktiviti meracun di Kawasan dada teres	On going
8	Menambah bilangan lampu limpah untuk tujuan keselamatan	On going
9	Berlaku pencerobohan penempatan di Kawasan ladang	On going
10	Balai pengawal Keselamatan terletak diatas Kawasan tanah	On going
	persendirian milik individu penduduk kampung	
11	Merapatkan hubungan baik majikan dan pekerja	On going

	In Compliance	$\boxtimes$	Yes		No		Not Applicable
Indicator 2	· · · · · · · · · · · · · · · · · · ·	new i	ndustry stan	-	•		with new information e applicable, that are
Summary	No new informatio introduce in the Es		I techniques	or new i	ndustry stand	dards a	and technology being
	In Compliance	$\boxtimes$	Yes		No		Not Applicable
Indicator 3				•		4	ng, to implement the applicable) shall be
Summary	No new informatio introduce in the Es		techniques	or new i	ndustry stanc	lards a	and technology being
	In Compliance		Yes		No		Not Applicable

# 2.2 Principle 2 : Transparency

# **Criterion 1** Transparency of information and documents relevant to MSPO requirements

**Indicator 1** The management shall communicate the information requested by the relevant stakeholders in the appropriate languages and forms, except those limited by commercial confidentiality or disclosure that could result in negative environmental or social outcomes.

# Summary

Kg. Bongsu Estate has established the Communication Procedure; Title: Komunikasi dan Konsultasi Pihak Berkepentingan. Doc No.: TMB/MSPO/CCS-03. Records of request and complaint is available as referred to: "Borang Permohonan Maklumat – Berkaitan MSPO" CCS-03/BMM/L4.



The management has communicated to the Internal and External stakeholders on the Complaint and Grievance procedures and also how to request for information from the estates in the stakeholders meeting. Details of Internal and External Stakeholders Meeting as follows:

• The latest stakeholder meeting was conducted on 22<sup>nd</sup> January 2020 at Ladang Charuk Putting Meeting Room which attended by 51 persons.

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

#### **Indicator 2**

Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.

# Summary

Sighted listing of management documents that are confidential and non-confidential that can be made publicly. Sighted list of Publicly Available documents during audit where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social. The list of documents was prepared by Ms. Siti Rohani binti Razali and verified by Isazali bin Mat Zali (Manager) dated on 19th February 2020. The publicly available document includes:

- MSPO Policies
- Schedule Waste
- Estate organization chart
- Complaint form
- MSPO matter related officer in charged

Confidential documents to public are;

- Costing
- FFB Record
- Estate Account
- Estate Budget

In	Compliance	$\bowtie$	Yes	□ No		Not Applicable
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# Criterion 2 Transparent method of communication and consultation Indicator 1 Procedures shall be established for consultation and communication and communication and communication and communication and communication and consultation and communication and consultation and communication and consultation and cons

Procedures shall be established for consultation and communication with the relevant stakeholders.

## **Summary**

Seen SOP for communication of stakeholders, "Komunikasi dan Konsultasi Pihak Berkepentingan", No. doc: TMB/MSPO/CCS-03, dated 15th November 2018.

Interview with the employee and stakeholders confirms that their understanding on the consultation and communication procedures available.

In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable

**Indicator 2** A management official should be nominated to be responsible for issues related to Indicator 1 at each operating unit.



Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB Summary Kg. Bongsu Estate has nominated Pn. Rosalina binti Bahaudin and Pn. Siti Rohani binti Razali as person responsible for consultation and communication through letter of appointment dated on 2nd January 2020 signed by Isazali bin Mat Isa (Manager). In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable **Indicator 3** List of stakeholders, records of all consultation and communication and records of action taken in response to input from stakeholders should be properly maintained. Summary List of stakeholders is available with document named: "Senarai Pihak Berkepentingan" stakeholder such as UNION, MPOCC, Pengurusan Air Pahang Berhad (PAIP), DOSH, DOE, KPDNKK, SJPOM etc. is included in the list. List of stakeholder has been prepared by Pn Siti Rohani binti Razali and verified by Isazali bin Mat Isa ( Manager ) dated on 25th February 2020. In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$ Not Applicable Criterion 3 Traceability The management shall establish, implement and maintain a standard operating Indicator 1 procedure to comply with the requirements for traceability of the relevant product(s). Seen SOP for Traceability, "Kebolehkesanan BTS" [No Dok.: TMB/MSPO/TRC-04] dated Summary 15th November 2018. Implementation of the Plantation Micro Macro Program (PMMP) has been demonstrated at the time of audit. In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable The management shall conduct regular inspections on compliance with the established Indicator 2 traceability system. FFB Traceability Inspection using "Senarai Semak Kebolehjejakkan" was made available. Summarv Sighted and checked record of i. Buku rekod hasil harian ii. Dispatch chit iii. Grading chit iv. Chit jualan In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable The management should identify and assign suitable employees to implement and **Indicator 3** maintain the traceability system. Summary Kg. Bongsu Estate has nominated En. Mohd Ridzuan bin M. Zali as person responsible

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In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable

Isazali bin Mat Isa (Manager).



for traceability through letter of appointment dated on 2nd January 2020 signed by

# Indicator 4 Records of sales, delivery or transportation of FFB shall be maintained.

# Summary

The records and documents related to FFB traceability such as weighbridge tickets and daily FFB delivery records were adequately maintained by the estate.

1. Internal transport ticket:

Date: 11/06/2020

Contractor: Estate (Keman)

Supplier: Block 90211 Docket no: P0006183 Vehicle No.: CBL 5705

Product: FFB Trans code: Own Quantity: 5,790 KG

2. External transport ticket:

Contractor: Seri Jelotong Palm Oil Mill

Date: 11/06/2020 Time: 13.05

Docket no: S0000972 Vehicle No.: VBG 9638

Product: FFB Quantity: 3,021KG

In Compliance  $\boxtimes$  Yes  $\square$  No  $\square$  Not Applicable

# 2.3 Principle 3 : Compliance to legal requirements

# **Criterion 1 Regulatory requirements**

**Indicator 1** All operations are in compliance with the applicable local, state, national and ratified international laws and regulations.

# **Summary**

Prosedur Pengurusan Pematuhan Undang-Undang [No doc.: TMB/MSPO/PUU-11] dated 5th April 2019]. List of applicable laws has been established as documented in "Legal and Other Requirements Register (LORR)". The list contains of local and international laws and regulations has been updated on 12th June 2019.

The list of applicable laws and regulations comprised mostly for the requirements that related to MSPO compliance. The document includes;

- 1. Occupational Safety and Health Act 1994, Act 514
- 2. Water Act, 1920 (Cetakan 1989) Act 418
- 3. Akta Bekalan Elektrik 1990 (Act 447/448)
- 4. Akta Kerajaan Tempatan 1976
- 5. Employment Act 1955, Act 265
- 6. Ordinan Buruh (Sabah Bab 67)
- 7. Children and Young Persons (Employment Act) Act 1966, Act 350
- 8. Akta Kerja (Sekatan) 1968 Act 353

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III Factories and i	Machinany Ac	9 (Act 262) t, 1967, Act 139		
			ual	
12. Environmental	Quality Act 1	.974, Act 127		
• •		•		
			A 1 722 (D : 1 1 C :: M: :	
15. National Wage 2020)	: Consultative	Council Act 2011,	Act /32 (Perintan Gaji Minim	a,
	-			
			Awam 2007 (Act 672)	
23. Akta Perhubun	ngan Perusah	aan 1967 (Act 177)	,	
	_			
		_	Amenides Act 1990, Act 110	
	_	_		
In Compliance $oxdot$	Yes	⊔ No	☐ Not Applicable	
The management shal register.	l list all laws a	applicable to their o	perations in a legal requireme	nt
	_	kept and monitored	by the Company. The Company	ny
rias the following docu				
1. MPOB License		547793002000, un a) expired on 27.05	tuk menjual dan mengalih FF .2021	<del>-</del> В
MPOB License     (keluasan este	t: 1,354.08ha	a) expired on 27.05.		=B
<ol> <li>MPOB License (keluasan este</li> <li>Permit for "Bai</li> </ol>	t: 1,354.08ha	a) expired on 27.05.	.2021 I expired on 28.02.2021	=В
<ol> <li>MPOB License (keluasan este</li> <li>Permit for "Bai</li> <li>Lesen Timbang</li> </ol>	t: 1,354.08ha	a) expired on 27.05. Berjadual" - Diesel - Expired by 29.10.2	.2021 I expired on 28.02.2021	=B
<ol> <li>MPOB License (keluasan este</li> <li>Permit for "Bar</li> <li>Lesen Timban</li> <li>In Compliance</li> </ol>	et: 1,354.08ha rang Kawalan g dan Sukat - J <b>Yes</b> ts register sh	a) expired on 27.05. Berjadual" - Diesel - Expired by 29.10.2	.2021 I expired on 28.02.2021 2020  Not Applicable and when there are any ne	
	12. Environmental 13. Employee Prov. 14. Malaysia Palm 15. National Wage 2020) 16. Akta Maklumat 17. Akta Orang As 18. Akta Pampasat 19. Akta Perlindun 20. Akta Pemberita 21. Akta Pengurus 23. Akta Perhubun 24. Akta Perkhidm 25. Akta Petroleun 26. Pesticides Act 27. Workers' Minin 28. Akta Suruhanja  In Compliance	12. Environmental Quality Act 1 13. Employee Provident Fund A 14. Malaysia Palm Oil Board, 19 15. National Wage Consultative 2020) 16. Akta Maklumat Pekerjaan, 1 17. Akta Orang Asli 1954 (Act 1 18. Akta Pampasan Pekerja 195 19. Akta Perlindungan Hidupan 20. Akta Pemberitahuan Kemala 21. Akta Pengangkutan Jalan 19 22. Akta Pengurusan Sisa Pepe 23. Akta Perhubungan Perusaha 24. Akta Perkhidmatan Bomba 25. Akta Petroleum & Kawalan 26. Pesticides Act and Regulatio 27. Workers' Minimum Standaro 28. Akta Suruhanjaya Hak Asas  In Compliance Yes  The management shall list all laws a register.	12. Environmental Quality Act 1974, Act 127 13. Employee Provident Fund Act 1991, Act 452 14. Malaysia Palm Oil Board, 1998, Act 582 15. National Wage Consultative Council Act 2011, 2020) 16. Akta Maklumat Pekerjaan, 1953 17. Akta Orang Asli 1954 (Act 134) 18. Akta Pampasan Pekerja 1952 (Act 273) 19. Akta Perlindungan Hidupan Liar 1972 (Act 76) 20. Akta Pemberitahuan Kemalangan 2004 21. Akta Pengangkutan Jalan 1987 (Act 333) 22. Akta Pengurusan Sisa Pepejal & Pembersihan Accounty 23. Akta Perhubungan Perusahaan 1967 (Act 177) 24. Akta Perkhidmatan Bomba 1988 (Act 341) 25. Akta Petroleum & Kawalan Bekalan 26. Pesticides Act and Regulations, 1974 (Act 149) 27. Workers' Minimum Standards of Housing and Accounty 28. Akta Suruhanjaya Hak Asasi Manusia  In Compliance Yes	<ol> <li>Employee Provident Fund Act 1991, Act 452</li> <li>Malaysia Palm Oil Board, 1998, Act 582</li> <li>National Wage Consultative Council Act 2011, Act 732 (Perintah Gaji Minim 2020)</li> <li>Akta Maklumat Pekerjaan, 1953</li> <li>Akta Orang Asli 1954 (Act 134)</li> <li>Akta Pampasan Pekerja 1952 (Act 273)</li> <li>Akta Perlindungan Hidupan Liar 1972 (Act 76)</li> <li>Akta Pemberitahuan Kemalangan 2004</li> <li>Akta Pengangkutan Jalan 1987 (Act 333)</li> <li>Akta Perhubungan Perusahaan 1967 (Act 177)</li> <li>Akta Perhubungan Perusahaan 1967 (Act 177)</li> <li>Akta Petroleum &amp; Kawalan Bekalan</li> <li>Pesticides Act and Regulations, 1974 (Act 149)</li> <li>Workers' Minimum Standards of Housing and Amenities Act 1990, Act 446</li> <li>Akta Suruhanjaya Hak Asasi Manusia</li> <li>The management shall list all laws applicable to their operations in a legal requireme register.</li> <li>Sighted Permits and Licenses being kept and monitored by the Company. The Company</li> </ol>



3.

Website



Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB										
	In Compliance		<b>Yes</b>		No		Not Applicable			
Indicator 4	The management should assign a person responsible to monitor compliance and to track and update the changes in regulatory requirements.									
Summary	for monitoring com	Kg. Bongsu has nominated En. Muhammad Afiq bin Mohd Kamal as person responsible for monitoring compliance and to track the update changes in regulatory requirements through letter of appointment dated on 2nd January 2020 signed by Isazali bin Mat Isa (Manager).								
	In Compliance		<b>f</b> es		No		Not Applicable			
Criterion 2 Indicator 1				oil	palm cultivatio	n acti	vities do not diminish			
	the land use rights	of other	r users.							
Summary	The entire land of Kg. Bongsu is under leasehold status with original landlord, Lembaga Kemajuan Perusahaan Pertanian Negeri Pahang. This is verified with contract agreement date on 4th December 1984. There is no new development since then.  The copy of land title is maintained in estate office. There is clearly stated "Syarat - Syarat Nyata" is for Oil Palm or rubber. The Company land title is available and well maintained.									
	1 2 3	No PT PT 823 PT 824 PT 825 PT 826 Total	Titled Ha  323.76  607.00  172.00  251.32  1,354.08							
Sighted evidence of premium payment of land paid as follow:  1. Cheque RM 17,598.00 dated on 9th May 2019 for PT 826  2. Cheque RM 22,666.00 dated on 9th May 2019 for PT 823  3. Cheque RM 12,040.00 dated on 9th May 2019 for PT 825  4. Cheque RM 42,497.00 dated on 9th May 2019 for PT 824  Boundary visual inspection conducted and found clear demarcated.										
	In Compliance	⊠ Y	<b>fes</b>	Ш	No	Ш	Not Applicable			
Indicator 2 The management shall provide documents showing legal ownership or lease, history of land tenure and the actual use of the land.										

Summary

The entire land of Kg. Bongsu Estate is under leasehold status with original landlord, Lembaga Kemajuan Perusahaan Pertanian Negeri Pahang.



This is verified with contract agreement date on 4th December 1984. There is no new development since then. **In Compliance** ⊠ Yes □ No Not Applicable **Indicator 3** Legal perimeter boundary markers should be clearly demarcated and visibly maintained on the ground where practicable. Summary Estate has completed re-surveyed the estate perimeter to allocated the new marking for boundary. This is sighted in "Peta Batu Sempadan Ladang Kg. Bongsu". From documentation, there is 403 poles been maintained on site. Sighted sampled evidence of map Showing the Location of Boundary Markers for estate as follows; 1. GPS Coordinate Pole 232 – 3.46582989 N, 102.25627997 2. GPS Coordinate Pole 234 - 3.46338686 N, 102.25742975 ⊠ Yes In Compliance ☐ No Not Applicable Where there are, or have been, disputes, documented proof of legal acquisition of land Indicator 4 title and fair compensation that have been or are being made to previous owners and occupants; shall be made available and that these should have been accepted with free prior informed consent (FPIC). During interview with Estate Manager, there are 2 issue related to land matters Summary involving third parties. Issue No. 1 - Overplanted into Land owner Mr. Kamaruddin bin Ismail - IC NO: 590302 - 06 - 5233 ( No PT : 8223 - 0.5624 Ha ). Chronology of event as follows:-1. Estate management has obtained approval on 15th February 2019 to carry boundary stone survey for entire of Kg. Bongsu estate. 2. Activities of survey was started on 7th April 2019. 3. The land owner Mr. Kamaruddin bin Ismail has informed and submitted the copy of land title No: PT 8223 to estate management as evidence of ownership. He has obtained approval from the Pahang State through Land Office Temerloh on 13th Mei 2019. 4. Estate Management has invited him for meeting on 14th February 2020 to discuss this issue. 5. No compensation in term of money has been claimed by the land owner except for the security building which has been built by the Tanah Makmur Berhad in his land. Action by Estate Management



- 1. The overplanted area has been returned back to the owner Mr. Kamaruddin bin Ismail IC NO: 590302 06 5233 ( No PT: 8223 0.5624 Ha ).
- 2. Estate has completely stop any work activity such as harvesting and maintenance in the overplanted area.
- 3. New fencing has been constructed to clearly mark the estate boundary with Mr. Kamaruddin's land.
- 4. Request from Mr. Kamaruddin's to take over the security building has been deferred by the top management of Tanah Makmur Berhad until further notice.

Issue No. 2 – Land settlements by family who stay in the estate area

Chronology of event

- 1. Estate management has obtained approval on 15th February 2019 to carry boundary stone survey for entire of Kq. Bongsu estate.
- 2. Activities of survey was started on 7th April 2019.
- 3. Estate management has identified 6 families who currently stayed in the estate area.
- 4. The families claimed that, the area was belong to them since the settlements area was occupied during the rubber plantation prior to the new planting of palm oil. Several document such as "Resit bayaran hasil tanah yang lain, Permohonan Tanah Kerajaan by the occupant, Akuan pengesahan pemastautin, copy of IC and etc. has been submitted to estate management as evidence.
- 5. Meeting has been organized by the estate management on 30th May 2019 with the occupant to discuss the solution on this matter but unfortunately no mutual agreement between two parties. Estate management has forwarded the letter dated on 3rd June 2020 about the outcome from the meeting to Head Quarters Tanah Makmur Berhad as according to the Company FPIC procedure.
- 6. Top management from Tanah Makmur Berhad which represented by Puan Satina has invited the occupant for meeting on 22nd February 2020 to discuss the issue and find the solution.
- 7. A letter issued by Plantation General Manager on 20th May 2020 to estate manager to inform that the matter involving land claimed by the occupant has been postpone by the top management of Tanah Makmur Berhad since the company is in the progress of taking over by Perbadanan Kemajuan Pertanian Negeri Pahang ( PKPP ).

Action by Estate Management



	<ol> <li>Respond to the letter issued by the Plantation General Manager on 20th May 2020, estate management has put this issue under KIV until completion of the process of taking over by Perbadanan Kemajuan Pertanian Negeri Pahang ( PKPP).</li> </ol>							
	In Compliance		Yes		No		Not Applicable	
Criterion 3	Customary right	S						
Indicator 1	Where lands are enthat these rights are							
Summary	There is no custom disputes or claims in the land ownership.	nvolvi						
	In Compliance	$\boxtimes$	Yes		No		Not Applicable	
Indicator 2	Maps of an appropria	ate so	ale sho	wing extent	of reco	gnized customa	ary rights shall be	
Summary	There is no custom disputes or claims in the land ownership.	nvolvi	ng this	estate. The	compa	ny has proper	legal land tile for	
	In Compliance	$\boxtimes$	Yes		No		Not Applicable	
Indicator 3	Negotiation and FP should be made ava			recorded an	d copie	es of negotiate	d agreements	
Summary	There is no customatisputes or claims in the land ownership.							
	In Compliance		Yes		No		Not Applicable	
2.4 Principle	e 4 : Social respons	sibilit	v. hea	lth, safety	and er	mplovment co	ndition	
	•							
Criterion 1	Social impact asses							
Indicator 1	Social impacts shoul impacts and promote				are im	plemented to m	itigate the negative	
Summary	Sighted, SIA for Inte 2020. The purpose of Economic likelihoods education facilities a and responded. Seen The mitigation plan of assessment was con-	Social So	al Impa workin bsisten question negativ	ct Assessme g condition, ce activities nnaires in the ve's respons	ent is as , cultur . 75 int ne asses	sessing on Accorate and religion ernal stakehold ssment and 8 re	ess and Use Rights, issues, health and lers being assessed esponded positives.	

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	In Compliance		Yes		No		Not A	Applicable	
Criterion 2	Complaints and gi	rievar	nces						
Indicator 1	A system for dea documented.	ling v	with complaint	s and	d grievances	shall	be (	established	and
Summary	Sighted SOP No. TM Dated 15 <sup>th</sup> Novemb signed by Managin Sample of Process I	ber 20 g Dir	018 has been ector, Tengku	estab Dato	olished and do ' Sri Ahmad F	cume aisal	ented. bin 1	The proced Tengku Ibrah	lure
	The procedure and all the stakeholders accepted by all part	s and							•
	In Compliance		Yes		No		Not A	Applicable	
Indicator 2	The system shall be manner that is access			spute	s in an effecti	ve, ti	mely	and appropr	iate
Summary	4 complaints being recorded in 2020 and mainly on repair to workers quarters. Sample taken on repair to ceiling fan and faulty fluorescent lamp at No A10, by En. Mohamad Sulaiman dated 5th May 2020. The matter being resolved on 6th May 2020.								
	In Compliance		Yes		No		Not A	Applicable	
Indicator 3	A complaint form saffected stakeholde				at the premis	es, w	vhere	employees	and
Summary	Complaint form see	n for	External and Ir	nterna	l Stakeholders	·.			
	Peti Aduan is available at Ladang Kg Bongsu Office. Prosedur Komunikasi dan Konsultasi Pihak Berkepentingan", [No. dok: TMB/MSPO/CCS-03, dated 15th November 2018]. Approved by Tengku Dato Sri'Ahmad Faisal Bin Tengku Ibrahim, Managing Director dated 15th November 2018. As per Clause 5. (vi), complaint box is stationed at main office, kongsi [Doc No.: CCA-03/BAM/L2) is prepared for stakeholders to raise any complaint or concern.								
	Workers has shown good understanding on estate complain procedure as per interview session with them during estate site visit.								
	In Compliance		Yes		No		Not A	Applicable	
Indicator 4	Employees and the or suggestions can			unities	s should be m	ade a	aware	that compla	ints

Summary	The MSPO & Covid 19 Policy being communicated to all 9 executives, staffs and 82 workers during morning muster call dated 10th & 11th June 2020. The briefing conducted by The Assistant Manager, En. Mohd Ridzuan bin M. Zaini.							
	Sighted, the External Charuk Puting Meeting			d on 22 <sup>nd</sup> January 2020 at entatives.				
	Training materials and	d attendance recor	d are well compile i	in the file.				
	In Compliance	Yes	□ No	☐ Not Applicable				
Indicator 5	Complaints and reso available to affected s			be documented and made				
Summary	4 complaint being rec negative complaints n			nint in 2019. There were no nths.				
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Criterion 3	Commitment to conf	tribute to local su	stainable develop	ment				
Indicator 1	Growers should cor communities.	ntribute to local o	development in co	onsultation with the local				
Summary	Sighted, a Corporate	Social Responsibilit	y contribution by th	ne Estate on the followings:				
	No Date	Rece	iver	Amount				
		orkers on Covid 19  aya contribution	Relief Households	RM30.00 / PSN RM17.60 / psn				
	2   23/3/2020   Re	aya contribution		KM17.00 / psi1				
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Criterion 4	Employees safety a	nd health						
Indicator 1	An occupational safe communicated and im		cy and plan shall I	be documented, effectively				
Summary		anaging Director,	Tengku Dato' Sri	d on 13 <sup>th</sup> March 2018 which Ahmad Faisal bin Tengku				
	stakeholders. 2020 Es a. Kepatuhan ke Kilang dan Je b. Aktiviti Kesela c. Memberi kese	state OSH objective epada Akta Keselan ntera 1967 imatan dan Kesiha edaran tentang kes	es as follows: - natan Pekerjaan da tan.	eness programme to all the in Kesihatan 1994 dan Akta in kepada semua pekerja & ang selamat.				



	In Compliance	⊠ Yes	□ No	☐ Not Applic	able
Indicator 2	a) A safety and heab) The risks of all oc) An awareness aremployees expose— i) all employees expose— i) all employees expose— i) all precad) The managemer (PPE) at the place the risk assessmen Risk Control (HIRA) e) The managemer chemicals to ensure Occupational Safet and Occupational Hazardous f) The managemen The appointed personal Hazardous f) The managemen The appointed personal Hazardous for the managemen employees where issues affect are discussed oper employees and h) Accident and emunderstood by all evil Employees trainer Kit equipped with	alth policy, which perations shall I had training progred to pesticides: yees involved slutions attached at shall provide to forwork to cover and control sure and shall establishe proper and sary Health (Classis Safety Health to a son(s) of trust malective agreement shall concepting their busines any repropers and sary repr	to products shall be the appropriate personal potentially hazar ch as Hazard Identification Packaging a (Use and Standard Health) responsible person(sust have knowledge ents. Iduct regular two-weess such as employen such meetings are medial actions lures shall exist and could be present at a contents should be	and implemented.	g practices; and applied. ment dentified in ment and lling of tion 1997 Chemical 2000. and health. national with their and welfare res of the recorded. clearly First Aid worksite.
_					

### **Summary**

Sighted the Occupational Safety & Health Policy, established on 13th March 2018 which was approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim. The policy is written in Bahasa Malaysia language.

Adequate HIRARC being assessed and doumented. Risk assessment was conducted through HIRARC based on the severity and the likelihood.

HIRARC is consist of hazard identification (type of work activity, hazard & effect), Risk analysis (Existing risk control, likelihood, severity & risk) & Risk Control (Recommended control measures & PIC appointed are Staff or Executive). HIRARC review date was on 19TH June 2020.

Sighted SOP No. TMB/MSPO/LKP-09: Latihan dan Kompetensi. Dated 15th November 2018 has been established and documented. The procedure signed by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim. The training calendar being indicate under LKP-09/KLT/L1 –Lampiran 1



The Estate has a comprehensive annual training plan for the Staffs and Workers and this was sighted in the training file. The programme as follows:-

	Topic	Month Programme	Status
1	Taklimat MSPO	Jan 2020	26.2.2020
2	Penggunaan Motosikal Selamat	Feb 2020	On-Going
3	Tatacara tempat kerja tinggi	Mac 2020	On-Going
4	Pengendalian Bahan Kimia	Mac 2020	10.6.2020
5	Pengendalian Pengambilan Diesel	Mac 2020	On-Going
6	Pemakaian PPE	Apr 2020	26/2/2020
7	Penyediaan HIRARC	Apr 2020	On-Going
8	SOP Meracun	Jun 2020	On-Going
9	SOP Harvesting	Jun2020	On-Going

Training records for Rawatan Kecemasan dan latihan Keselamatan was sighted on 28th February 2020 conducted by Klinik Kesihatan Temerloh d by 30 participants.

Estate has provided appropriate PPE for all workers in their operations. Person incharge of in issuing PPE is Puan Siti Rohani bt Razali, the Storekeeper. PPE Issuance and replacement record sighted for:-

- Staff/AP
- Harvesters
- Field Workers
- General Workers

The type of PPE is included in the HIRARC assessment chart for all type of job activities.

CHRA was conducted in 15th May 2018 by Occumed Consultancy & Services Sdn Bhd, Dr Yasriza Yahaya, JKKP HIE 127/171/2(8) -2018/046). Sighted Chemical Register being established and updated on 8th January 2020.

Standard Operating Procedure for receiving, handling, storage and disposal of chemicals is under Prosedur Bahan Buangan TMB/MSPO/SWM-05 dated 15TH November 2018.

Seen, the Medical Surveillance report for 4 workers conducted on 8<sup>th</sup> May 2020. All the workers are diagnosed as "fit to work".

Sighted the appointment letter for Chairman Osh, En. Isazali bin bin Mat Isa dated 1st January 201820 igned by En Alias bin Awang , Pengurus Besar Perladangan.



OSH Committee Chart 2020 sighted. Seen, Letter of appointment for committee members dated 1st January 2020. The committee meeting has been conducted as follows: -

- a. 10th January 2020
- b. No subsequent meeting due to Covid 19 Pandemic

To discuss all issues regarding worker's safety and health.

Emergency Response Procedure Standard Operating Procedure, MNL/OSH/2009/1-1.21 dated 1st March 2009 sighted. The ERP has clearly justified procedures when dealing with chemical spillage, accident and others.

Emergency response plan include the emergency contact number, Emergency Respond Plan Procedure and exit routes in file and notice board.

ERP Chart 2020 indicates En Ridzuan bin M,Zaini as First Aider He has attended the course conducted by Pejabat Kesihatan Daerah Temerloh on 11th March 2019.

Seen, 15 staffs and mandores being provided First Aid Kit for their responsibility areas dated 4th April 2020.

Estate has sent JKKP 8 (I & II)/(IV) on annually basis to DOSH dated 23TH January 2020. No accidents occurred in 2019.

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

# **Criterion 5 Employment conditions**

#### **Indicator 1**

The management shall establish policy on good social practices regarding human rights in respect of industrial harmony. The policy shall be signed by the top management and effectively communicated to the employees.

### **Summary**

Sighted Polisi Kemasyarakatan dan Hak Asasi Manusia established on 1<sup>st</sup> November 2018 which was approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim

This policy covers: -

- a. Pematuhan terhadap peraturan dan undang —undang buruh yang berkaitan.
- b. Memastikan polisi persaraan minima dipatuhi.
- Memberi latihan dan orientasi yang sewajarnya kepada pekerja baru dan lama.
- d. Tidak membenarkan individu di bawah umur 18 tahun bekerja di ladang ladang Tanah Makmur Berhad kecuali dengan pengawasan penjaga yang dibenarkan / didaftarkan.
- e. Mematuhi Akta Gaji Minimum dan undang-undang Jabatan Tenaga Kerja serta peraturan-peraturan yang telah ditetapkan oleh pihak berkuasa.
- f. Menghormati amalan social dan persekitaran yang baik.
- g. Bebas daripada diskriminasi dan prejudis terhadap jantina, bangsa, agama, kewarnegaraan dan fahaman politik.
- h. Memberi kediaman yang bersesuaian mengikut peruntukan undang-undang.



i.	Berusaha	untuk	menyelesaikan	sebarang	konflik	social	dan	hal	ehwal
	kemasyara	katan se	ekitarnya.						

- j. Menghormati hak-hak kebebasan bersuara dan berpersatuan mengikut lunas undang-undang yang ditetapkan
- k. Mematuhi undang-undang hak milik tanah serta syarat-syarat penggunaannya.

The F	Policy	being	displayed	l at	t not	ice	board	s ou	tside	the	office	٤.
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In Compliance oximes Yes oximes No oximes Not Applicable

## **Indicator 2**

The management shall not engage in or support discriminatory practices and shall provide equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics.

# **Summary**

Sighted Polisi Kemasyarakatan dan Hak Asasi Manusia established on 1st November 2018 which was approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim under clause:

'g Bebas daripada diskriminasi dan prejudis terhadap jantina, bangsa, agama, kewarnegaraan dan fahaman politik.

No evidence of discrimination based on race, skin color, religion, gender, national origin, ancestry, disability, marital status, and sexual orientation was found in the estate.

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

#### **Indicator 3**

Management shall ensure that employees' pay and conditions meet legal or industry minimum standards and as per agreed Collective Agreements. The living wage should be sufficient to meet basic needs and provide some discretionary income based on minimum wage.

#### Summary

Sighted in the Polisi Kemasyarakatan dan Hak Asasi Manusia on Mematuhi Akta Gaji Minimum dan undang-undang Jabatan Tenaga Kerja serta peraturan-peraturan yang telah ditetapkan oleh pihak berkuasa.which established on 1st November 2018 which was approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim

Pay and conditions are documented in the workers' offer letter and wage payment records / pay slip.

The salary is according to 'Guidelines on the Implementation on the Minimum Wages'. National Wages Consultative Council Act 2018 (Act 732) Malaysian minimum salary is RM1100.00 as stated in the guidelines.

Interview with both Estate staff and workers and with both male and female confirmed that they understand the terms and conditions of their employment. Sample taken on Mr. M A - BR 0153XXX - May 2020

Basic Salary = RM 1,533.49 Holiday Pay = RM 295.88 Productivity Incentive = RM 85.00

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Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB										
	Others = RM54.55									
	Deduction Cash advance = RM207.00 Water = RM 41.75									
	Nett salary = RM 1,720.17  In Compliance $\boxtimes$ Yes $\square$ No $\square$ Not Applicable									
Indicator 4	Management should ensure employees of contractors are paid based on legal or industry minimum standards according to the employment contract agreed between the contractor and his employee.									
Summary	Ladang K	g Bongsu has engaged th	ne following Contracto	r, -						
		Name	Work	Period						
	1		FFB Transport	1/4/2020 to 31/5/2020						
	1	Ten workshop	TTD Transport	1/4/2020 to 31/3/2020						
	2	Umi Nadrah Trading	FFB Transport	1/4/2020 to 31/5/2020						
	3	Umi Nadrah Trading	Rental of JCB	1/4/2020 to 31/5/2020						
		ole taken on M/S Yew Wo		ation were also attached in the ely Mr. Izat Syafifi bin Jhorni ,						
	In Comp	oliance 🛛 Yes	□ No	☐ Not Applicable						
Indicator 5	employee The reco	es (including seasonal wo rds should contain full r	rkers and subcontract names, gender, date							
Summary	employees (including seasonal workers and subcontracted workers on the premises). The records should contain full names, gender, date of birth, date of entry, a job description, wage and the period of employment.  Sighted, the staffs and workers record which stated the offered position, employee number, date joined, wages implied, working hours, OT, allowances, rest day, working on holiday in the Employee Master Listing. Sample taken on  a. Mohammad Alamgir – BR 0153516  b. Main Uddin – BR 0366477  c. Ahmad Samsudin – 680309-06-5315  d. Mohammad Sulaiman bin Mahadi – 940912-06-5465  e. Samsul Heri – AT 941758  f. Burhanudin – AU 003631									





Indicator 6	All employees shall be provided with fair contracts that have been signed by both employee and employer. A copy of employment contract is available for each and every employee indicated in the employment records.							
Summary	Sighted, Employment Contract between Ladang Kg Bongsu and the workers. The Agreement stated all the term and conditions according to Malaysian Law. The contract is in Bahasa Malaysia.  This contract is signed by both employee and employer and accompanied with respective witnesses. Workers employed consisted of local and Indonesian. Sample taken on  a. Mohammad Alamgir – BR 0153516 b. Main Uddin – BR 0366477 c. Ahmad Samsudin – 680309-06-5315 d. Mohammad Sulaiman bin Mahadi – 940912-06-5465 e. Samsul Heri – AT 941758 f. Burhanudin – AU 003631							
	In Compliance		Yes		No		Not Applicable	
Indicator 7	The management sand overtime transp						makes working hours	
Summary	staff / mandore and	d PPM aturda	P System to wo	rkers	s. Working hou	ırs is 8	ed on Thumb print for 8 hours. From Monday time maximum is 104	
	In Compliance	$\boxtimes$	Yes		No		Not Applicable	
Indicator 8	records shall comp	ly with	h legal regulation shall always be	ons a	ind collective a	agree	indicated in the time ments. Overtime shall e applicable and shall	
Summary	Sighted in the Cont	ract A	agreement the I	rate c	of overtime wh	ich ag	Employment Contract. greed by both parties.	
	There is no complai site interview.	nt rec	eived regarding	j payı	ment or forced	to wo	ork on overtime during	
	In Compliance		Yes		No		Not Applicable	
Indicator 9	Wages and overtime regulations and coll			nted (	on the pay slip	s sha	all be in line with legal	
Summary	the calculations of	gross	salary, all ded	ductio	ons and net sa	alary	ary slips clearly shows of a worker. Workers	

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and that they understand all the deductions being made.



	Documented payslip was distributed to individual workers on the day of payment. Salary being paid through bank								
	In Compliance		Yes		No		Not Applicable		
Indicator 10		mmu	nity such a	as incent	ives for g	good work	er to employees, their performance, bonus rovisions.		
Summary	local workers, staf	fs and	d executive	s, all of t	them are o	covered u	rance. With regards to nder EPF & SOCSO as orkers, all are covered		
	In Compliance		Yes		No		Not Applicable		
Indicator 11	and have basic a	menit	ies and fac	cilities in	complian	ce with the	ters shall be habitable ne Workers' Minimum any other applicable		
Summary							Electricity is provided government supplied.		
		Other than that football field, and surau were also in place. Water being subsidized at RM6 per head and electricity at RM10 per head.							
	In Compliance		Yes		No		Not Applicable		
Indicator 12	The management of sexual harassm					e guideline	es to prevent all forms		
Summary		ıl es	stablished o	on 1 <sup>st</sup> N	ovember	2018 whi	blished as per Polisi ch was approved by Ibrahim.		
	The policy to preven	ent al	l forms of s	exual haı	rassment a	and violen	ce at the workplace.		
	In Compliance		Yes		No		Not Applicable		
Indicator 13	and allow worke accordance with freedom to join a collective bargaini	rs ovapplication of the contraction of the contract	wn represe cable laws union relev mployees s yees exerci	entative(s and reg vant to the shall have	s) to faci ulations. ne industry e the right	ilitate col Employee y or to org to organi	rm or join trade union lective bargaining in s shall be given the ganize themselves for ze and negotiate their discriminated against		



## Summary

Sighted Polisi Kemasyarakatan dan Hak Asasi Manusia established on 1<sup>st</sup> November 2018 which was approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim.

In addition, the Social Policy did stated on respect the right of all employees to form or join trade union has been stated under clause:

'j. Menghormati hak-hak kebebasan bersuara dan berpersatuan mengikut lunas undang-undang yang ditetapkan

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

## **Indicator 14**

Children and young persons shall not be employed or exploited. The minimum age shall comply with local, state and national legislation. Work by children and young persons is acceptable on family farms, under adult supervision, and when not interfering with their education. They shall not be exposed to hazardous working conditions.

# **Summary**

Child and young person policy is incorporated in the Social Policy. The policy was established on 1<sup>st</sup> November 2018 and approved by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim.

The policy on Children and young persons shall not be employed or exploited. has been stated under the following number:

d'. Tidak membenarkan individu di bawah umur 18 tahun bekerja di ladang – ladang Tanah Makmur Berhad kecuali dengan pengawasan penjaga yang dibenarkan / didaftarkan.

There are no children below ages of 18 working in the Estate and this was proven through checking the list of employees. The workers were clear that no one below 18 years old should be employed.

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

## **Criterion 6 Training and competency**

# Indicator 1

All employees, contractors and relevant smallholders are appropriately trained. A training programme (appropriate to the scale of the organization) that includes regular assessment of training needs and documentation, including records of training shall be kept.

## **Summary**

As per SOP "Training & Competency Procedure – Latihan dan Kompetensi, Doc. No: TMB/MSPO/LKP-09, dated 15st November 2018. Kalender Latihan Tahunan [No Dok.: Sighted SOP No. TMB/MSPO/LKP-09: Latihan dan Kompetensi. Dated 15<sup>th</sup> November 2018 has been established and documented. The procedure signed by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim. The training calendar being indicate under LKP-09/KLT/L1 –Lampiran 1

The Estate has a comprehensive annual training plan for the Staffs and Workers and this was sighted in the training file. The programme as follows: -



	Topic	Month Programme	Status
1	Taklimat MSPO	Jan 2020	26.2.2020
2	Penggunaan Motosikal Selamat	Feb 2020	On-Going
3	Tatacara tempat kerja tinggi	Mac 2020	On-Going
4	Pengendalian Bahan Kimia	Mac 2020	10.6.2020
5	Pengendalian Pengambilan Diesel	Mac 2020	On-Going
6	Pemakaian PPE	Apr 2020	26/2/2020
7	Penyediaan HIRARC	Apr 2020	On-Going
8	SOP Meracun	Jun 2020	On-Going
9	SOP Harvesting	Jun2020	On-Going

Training records for Handling of Chemicals was sighted on 10th June 2020 conducted by En. Rizal Salleh, Health & Safety Officer of TMB attended by 11 participants. ⊠ Yes Nο **In Compliance** Not Applicable **Indicator 2** Training needs of individual employees shall be identified prior to the planning and implementation of the training programmes in order to provide the specific skill and competency required to all employees based on their job description. Summary Yearly training plan is created based on Training Needs Analysis for workers involved in the operations. Sighted the Training Need Analysis of all workers, staffs and Management which are based on their competencies and job description under SOP No. TMB/MSPO/LKP-09: Latihan dan Kompetensi. Dated 15<sup>th</sup> November 2018. The procedure signed by Managing Director, Tengku Dato' Sri Ahmad Faisal bin Tengku Ibrahim. The training calendar being indicate under LKP-09/TNA/L2 -Lampiran 2. The latest Training Need Analysis being prepared by En. Mohd Ridzuan M.Zaini dated 24th February 2020. ⊠ Yes Not Applicable In Compliance Nο **Indicator 3** A continuous training programme should be planned and implemented to ensure that all employees are well trained in their job function and responsibility, in accordance to the documented training procedure. Summary All workers involved in the operations have been adequately trained in safe working practice. The estate has a comprehensive annual training plan for its staffs and workers and this was sighted in the training records file for each staffs and workers. The training plan for 2020 was sighted. Trainings conducted were recorded in the various trainings





record and completed with attendance records, training materials and photographs of the training.

In Compliance 
Yes 
No 
Not Applicable

# 2.5 Principle 5: Environment, natural resources, biodiversity, and ecosystem services

# Criterion 1 Environmental management plan

# Indicator 1 An environmental policy and management plan which shall be in line with the relevant country and state environmental laws shall be established, effectively communicated and implemented.

# **Summary**

Sighted the management has conducted the environment Policy in document "Polisi Perlindungan dan Penjagaan Alam Sekitar" and "Polisi Larangan Pembakaran Terbuka. The policy was signed by Tengku Dato' Sri Ahmad Faisal Bin Tengku Ibrahim as their managing director dated on 1st November 2018.

Policies have been communicated through "Taklimat dan Latihan Alam Sekitar" on 10th June 2020 at Muster Call area and attended by all workers, contractors' workers and estate management with total of 82 persons. Records are available in the "Training (2)" File.

Environmental Management Plan is available as referred to: "Plan Pengurusan Alam Sekitar 2020" and the implementation has been verified during the site visit at the time of audit

In Compliance ☐ Yes ☐ No ☐ Not Applie	ab	ار	E
---------------------------------------	----	----	---

#### Indicator 2

The environmental management plan shall cover the following:

- a) An environmental policy and objectives;
- b) The aspects and impacts analysis of all operations.

#### **Summary**

Environmental Policy is available as referred to: "Polisi Perlindungan dan Penjagaan Alam Sekitar" dated 1st November 2018.

The aspect and impact analysis of all operations is available as referred to document: EVM-06/AIS/L1 dated 24th February 2020 and the implementation has been verified during the site visit at the time of audit.

The environmental aspect identification findings are recorded in documents covering 16 processes/activities. The environmental aspects being identified includes as sample below:

Aspek Alam Sekitar	Kesan Alam Sekitar	Kesan Tahap Risiko	Langkah Mitigasi
Penjanaan bekas	Pencemaran	1	Pihak ladang akan
kimia yang kosong	tanah		memilih pemborong
			bertanggungjawab yang

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				berdaftar dengan DOE untuk kerja – kerja		
				pelupusan		
	Pengangkutan BTS ke kilang	Pencemaran udara, pencemaran bunyi, dan pencemaran GHG (Green House Gases)	6	Menjalakan operasi penghantaran semasa waktu tidak sibuk		
	Kebocoran minyak daripada tractor / lori	Pencemaran tanah dan air	1	Sentiasa melakukan pemantauan berkala terhadap operasi tractor / lori		
	Penggunaan petrokimia (petrol, diesel dan lain – lain) untuk aktiviti pengangkutan	Pencemaran tanah dan air	6	Sentiasa memantau aktiviti pengangkutan semasa operasi ladang		
	In Compliance	Yes	□ No	☐ Not Applicable		
Indicator 3	An environmental impr			tive impacts and to promote onitored.		
Summary	Environmental Management Plan is available as referred to: "Plan Pengurusan Alam Sekitar 2020" prepared by En. Mohd Ridzuan bin M. Zaini and verified by Isazali bin Mat Isa (Manager).					
	Isa (Manager).			·		
	Isa (Manager).  Environmental manage follows:  1. Buffer Zone managemental manageme	ement plan sighte anagement te management. er Policy.		nd verified by Isazali bin Mat cover the following areas as		
	Isa (Manager).  Environmental manager follows:  1. Buffer Zone manager follows:  2. Domestic Waster follows:  3. Empty Contain follows:  4. Open Burning follows:  5. Chemical Store follows:  6. Skid Tank Manager follows:	ement plan sighte anagement te management. er Policy. e agement.		·		
Indicator 4	Isa (Manager).  Environmental manager follows:  1. Buffer Zone manager follows:  2. Domestic Waster for State for St	ement plan sighte anagement te management. er Policy. e agement.	ed available and o	cover the following areas as		
Indicator 4 Summary	Isa (Manager).  Environmental manage follows:  1. Buffer Zone managemental manageme	ement plan sighter anagement te management. er Policy. er agement.  Yes  The mote the positive expense to the positive expense expense to the positive expense expense to the positive expense	□ No impacts should be allable as referred	cover the following areas as		
	Isa (Manager).  Environmental manage follows:  1. Buffer Zone managemental manageme	ement plan sighter anagement te management. er Policy. e hagement.  Yes  The positive wement Plan is avin June 2020. The	□ No impacts should be ailable as referred plan includes;	Not Applicable be included in the continual		



Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB					
	larangan zon penampan ii. Menyediakan tong sampah yang mencukupi Side drain, tidak melakukan aktiviti meracun di kawasan dada teres. iii. Menambah papan tanda larangan melakukan pembakaran terbuka serta menyampaikan teguran semasa "morning muster"				
	In Compliance   ☐ Yes ☐ No ☐ Not Applicable				
Indicator 5	An awareness and training programme shall be established and implemented to ensure that all employees understand the policy, objectives of the environmental management and improvement management plans and are working towards achieving the objectives.				
Summary	Training programmes on the environmental management and improvement are available as referred to "Kalendar Latihan Tahunan" dated 22nd March 2020 prepared by Mohd. Riduzan bin M. Zaini and verified by Isazali bin Mat Isa. List of training as below;  1. Latihan pengendalian sisa bahan buangan tidak berjadual 2. Latihan pengendalian sisa bahan buangan berjadual 3. Seminar kepentingan penjagaan Alam Sekitar 4. Pengendalian diesel berhemah 5. Maklumat dilarang melakukan pembakaran terbuka				
	In Compliance $oximes$ Yes $oximes$ No $oximes$ Not Applicable				
Indicator 6	Management shall organize regular meetings with workers where concerns of workers about the environmental quality are discussed.				
Summary	Meetings where the environmental quality are discussed were conducted on 18th February 2020 during the "Mesyuarat Ahli Jawatankuasa Alam Sekitar" at Meeting Room Kampung Bongsu Estate's and attended by the 10 committee members  In Compliance  Yes  No  Not Applicable				
Cuitouion 2					
Criterion 2 Indicator 1	Efficiency of energy use and use of renewable energy  Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within an appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity and energy efficiency in the operations over the base period.				
Summary	Records on the consumption of non-renewable energy and the baseline values are available as referred to: "Rekod Penggunaan Tenaga" as to-date. Kg. Bongsu has established the Energy Optimization Plan for 2020 as below;  Method / Description:				

1. Reduce energy consumption

Action Plan:



- 1. Using less power lighting and offer much longer lifespan i.e LED, CFL
- 2. Switch off equipment when not in use
- 3. Use energy efficient device & energy saving features
- 4. Discourage the excessive use of lighting or electricity
- 5. Educate all employees on energy saving

In Compliance		☐ No	☐ Not Applicable
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#### **Indicator 2**

The oil palm premises shall estimate the direct usage of nonrenewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations.

#### Summary

Kg. Bongsu Estate has established it Greenhouse Gas (GHG) calculation for the year 2020 calculated for January to May 2020 based on the following emissions parameter;

- Petrol
- 2. Electric
- 3. Diesel
- 4. Water

Non-Renewable	Usage	FFB (MT)	Usage / FFB
Petrol (liter)	1,540.00	7,219.08	0.21
Electric (kwh)	51,577.00	7,219.08	7.14
Air (liter)	10,431.00	7,219.08	1.44
Diesel (liter)	13,820.98	7,219.08	1.91

	In Compliance	⊠ Yes	□ No		Not Applicable
Indicator 3	The use of renewal	ole energy sh	ould be applied where po	ssible.	
Summary		,	not implemented thus far.		
	In Compliance	⊠ Yes	☐ No		Not Applicable

# Criterion 3 Waste management and disposal

**Indicator 1** All waste products and sources of pollution shall be identified and documented.

#### **Summary**

Waste Management Plan is available as referred to: "Pelan Pengurusan Sisa" dated 15th January 2020 prepared by En. Mohd. Ridzuan bin M. Zaini and verified by Isazali bin Mat Isa (Manager).

The purpose of this procedure is to describe the procedure for waste management for all related activities of estate. There are 2 procedure flow outlines in these procedures;

- 1. Waste Management Flow
- 2. Waste Disposal Flow



company classification on scheduled waste include	Company	classification	on scheduled	waste include;
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- SW305 Spent Lubricating oil 1.
- SW306 Used Hydraulic Oil 2.
- 3. SW409 Disposed containers, bag or equipment contaminated with chemical, pesticides, mineral oil and schedule wastes
- 4. SW410 Rags, plastics, papers or filters contaminated with schedule wastes
- SW408 Contaminated soil, debris or matter resulting from cleaning up of a spill of chemical, mineral oil or schedule wastes

		-			
	In Compliance	⊠ Yes	□ No	☐ Not Ap	pplicable
Indicator 2	pollution. The was a) Identifying and i	te management promitoring source and re	e developed and in plan should include es of waste and poll ecycling potential of	measures for: ution.	
Summary	Waste Managemer 15th January 2020 bin Mat Isa (Managemer Kod : St Katergori : Be ba	ot Plan is available prepared by Enger). The plan control of the pengaliran udan secara bulana Jabatan Alam	ık dibenarkan unt	M. Zaini and veri dence below; upuskan yang dic minyak mineral a cuk digunakan khas yang men gunaan. jumlah minyak p Schedule" sebag	emari dengan tau buangan semula untuk npunyai pagar,
	۷.	i. Senara ii. Invent	i bahan berjadual ya ory bahan berjadual ai semak inventori	ang dihasilkan	(bulanan)

The management shall establish Standard Operating Procedure for handling of used **Indicator 3** 

⊠ Yes

**In Compliance** 

chemicals that are classified under Environment Quality Regulations (Scheduled Waste) 2005, Environmental Quality Act, 1974 to ensure proper and safe handling, storage and disposal.

☐ No



Not Applicable

iv. Nota Konsainan v. Kebersihan setor.

Summary	SOP on handling used chemical is available and referred to: "Pengurusan Bahan Buangan" document TMB/MSPO/SWM-05 dated 15th Nov 2018. Document attached under this SOP as follows:  Lampiran 1: Senarai Bahan Buangan Berjadual Lampiran 2: Pemberitahuan Bahan Buangan Berjadual Lampiran 3: Inventori Bulanan Bahan Buangan Berjadual Lampiran 4: Borang Rekod Bahan Buangan Berjadual Lampiran 5: Nota Kosainan Bahan Buangan Berjadual Lampiran 6: Senarai Semak Jadual Bahan Buangan Berjadual Lampiran 7: Simbol Bahan Buangan Berjadual						
	In Complia			∐ No		Not Applicable	
Indicator 4	to human heato. Reference	onsible way, su alth. The dispos	ch that there sal instruction de to the nat	is no risk of co	ntaminati urer's lab	in environmenta on of water sou sels should be a cycling of used	rces or
Summary	15th Nov 201 in the SOP	8. The empty Pengurusan B tainer as belov  Month January February March April May	pesticides cor ahan Buanga v No	ntainers will be	appropri ecord of icides cor 6 0 3	/MSPO/SWM-05 ately treated as triple rinse for ntainers  Not Applicable	s stated empty
Indicator 5	•					sk of contamina	
		ent and waterd					
Summary	site visit at th	ne time of aud there are, awa	it. Landfill are		d at Block	een verified dur k 0006, Based o Not Applicable	on Map
<b>6</b>							,
Criterion 4 Indicator 1	An assessme	ent of all polluti	ng activities		cted, inclu	gas uding greenhou id wastes and e	
Summary						elan Pengurusa I. Ridzuan bin M	

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and verified by Isazali bin Mat Isa (Manager). Assessment for source of polluting as below:

- 1. Pelepasan Gas Rumah Hijau dari Aktiviti Baja
- 2. Pelepasan asap seperti Asap Lori, Tractor dan gen set
- 3. Pengangkutan BTS ke Kilang Sawit

	In Compliance	× 1	'es	☐ No		Not Applicat	ole	
Indicator 2	An action plan to established and im			significant	pollutants and	d emissions	shall b	е

#### Summary

Sighted assessment on polluting activities dated 24th February 2020 prepared by En. Ridzuan bin M. Zaini and verifed by Isazali bin Mat Isa.

No	Sumber Gas Rumah Hijau	Impak Alam Sekitar	Program Kawalan
1	Pelepasan Gas Rumah Hijau daripada Baja (Nitrogen)	Pencemaran udara  – Pemanasan global	Penggunaan baja mestilah mengikut saranan Agronomist
2	Pelepasan asap seperti asap lori, traktor dan genset	Pencemaran udara	Mematikan enjin kenderaan apabila tidak bergerak
3	Pengangkutan BTS ke kilang sawit	Pencemaran udara, pencemaran bunyi dan gas rumah hijau	Menasihati lori kilang melakukan servis secara berkala

In Compliance	oxtimes Yes	☐ No	☐ Not Applicab

#### **Criterion 5 Natural water resources**

#### **Indicator 1**

The management shall establish a water management plan to maintain the quality and availability of natural water resources (surface and ground water).

The water management plan may include:

- a) Assessment of water usage and sources of supply.
- b) Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities.
- c) Ways to optimize water and nutrient usage to reduce wastage (e.g. having in place systems for re-use, night application, maintenance of equipment to reduce leakage, collection of rainwater, etc.).
- d) Protection of water courses and wetlands, including maintaining and restoring appropriate riparian buffer zones at or before planting or replanting, along all natural waterways within the estate.
- e) Where natural vegetation in riparian areas has been removed, a plan with a timetable for restoration shall be established and implemented.
- f) Where bore well is being use for water supply, the level of the ground water table should be measured at least annually.



### Summary

Sighted Water management Plan, Controlled Copy No: WMP-08/PPA/L2 dated 24/02/2020 prepared by En. Mohd. Ridzuan bin M. Zaini and verified by Isazali bin Mat Isa ( Manager ).

There is no bore well is available within the TM Kg Bongsu estate vicinity. Rain water is used for general purpose and for mixing of herbicides. There is a river a cross the estate namely Sungai Ulu Kepong and Buffer zone area for Sungai Ulu Kepong has been established and sighted during the site visit. Identification of usage and source of supply as listed below;

Source of water	Use of water
Pengurusan Air	Pejabat Pengurusan, Stor bahan kimia, Tempat bancuhan
Pahang Berhad	racun, asrama tenaga kerja ladang, perumahan
(PAIP) – Loji lubuk	kakitangan, surau, balai pengawal keselamatan
kawah Sungai	
Pahang, Temerloh,	
Pahang	

Water Quality sampling for year 2020 has been sent to UMP Consultancy & Training Sdn. Bhd on 9th June 2020.

	In Compliance	$\boxtimes$	Yes		No		Not Applicable	
Indicator 2	No construction of through an estate.	bund	s, weirs	and dams	across	main rivers	or waterways passing	
Summary	There is a river a cre	oss th	e estate	e namely Sui	ngai Ulu	Kepong.		
	In Compliance		Yes		No		Not Applicable	
Indicator 3							from road-side drains natural receptacles).	
Summary	During site visit conconstructed along the				there v	vere evidend	e of road side drains	;
	In Compliance		Yes		No		Not Applicable	
Criterion 6	Status of rare, th	reatei	ned, or	endangere	d spec	ies and hig	h biodiversity value	
Indicator 1	landscape-level cocover:  a) Identification of ecosystems, that cob) Conservation sta	high buld batus (	rations biodive signifi e.g. The	(such as we ersity value icantly affect e Internation	ildlife can habitated by the nal Unic	orridors). These, such as ne grower(s) on Conse	self and relevant wider is information should rare and threatened activities. rvation of Nature and on status and habitat	1



affected by the grower(s) activities.



requirements of rare, threatened, or endangered species), that could be significantly

### **Summary** Recor

Records are available in the:

- 1. HBV-07/MHB/L1 "Matriks Mengenalpasti Habitat dan Status Pemuliharaan"
- 2. HBV-07-PHB/L2 "Pelan Pengurusan Habitat Nilai Biodiversiti Tinggi
- 3. HBV-07/LPB/L3 "Lembaran PEmantauan Kepelbagaian Biodiversity.
- 4. HBV-07/GHL/L4; Lampiran bergambar.

The Management Plan is available as referred to "Pelan Pengurusan Biodiversity".

In Compliance  $\square$  Yes  $\square$  No  $\square$  Not Applicable

#### **Indicator 2**

If rare, threatened or endangered species, or high biodiversity value, are present, appropriate measures for management planning and operations should include:

- a) Ensuring that any legal requirements relating to the protection of the species are met.
- b) Discouraging any illegal or inappropriate hunting, fishing or collecting activities and developing responsible measures to resolve human-wildlife conflicts.

## **Summary**

The management plan for Biodiversity is available in "Pelan Pengurusan Habitat Nilai Biodiversiti Tinggi" document HBV-07/PHB/L2. Interview with staff during site visit reveal that the employee aware on the illegal hunting to protect the RTE species.

2. HBV-07-PHB/L2 "Pelan Pengurusan Habitat Nilai Biodiversiti Tinggi

Pelan Pengurusan	Tindakan Pengurusan	Pengawasan dan Penunjuk
Kawasan yang mempunyai ekosistem asas dalam situasi penting dan kritikal termasuk kawasan tadahan air, kawasan yang mempunyai hakisan tanah yang kritikal dan cerun yang terdedah serta bahaya	Tidak menjalankan sebarang aktiviti di sepanjang kawasan antara teres untuk memelihara teres. Membiarkan terus kawasan tersebut untuk tumbuh dan hidup secara semulajadi	Memantau supaya tidak ada berlaku runtuhan / hakisan di kawasan teres.
Memberi perhatian terhadap kepelbagaian biologi termasuk spesies endemic dan sepsis jarang di temui, terancam atau merbahaya yang signifikan di peringkat global	Memohon permit dengan suruhjaya tenaga berkenaan penggunaan tenaga solar untuk kegunaan pagar elektrik. Mengawasi sempadan berkemungkinan terdapat hiduapan jarang ditemui memasuki kawasan ladang	Memastikan pagar elektrik berfungsi dan boleh diguna pakai.

	serantau ata nasional	au						
	In Compliance	⊠ Yes	□ No	☐ Not Applicable	ı			
Indicator 3	A management pla implemented, if requ		vith Indicator 1 shall	be established and effectively	y			
Summary				has following and continuously ancian Hidupan Liar".	У			
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Criterion 7	Zero burning prac	ctices						
Indicator 1				oil palm cultivation or replanting ied in regional best practice.	9			
Summary	SOP for Oil Palm Replanting, Version 1.0 dated 15th November 2018 sighted. No burning of agricultural waste is allow as outlined in the SOP.							
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Indicator 2		hly diseased a		be sought in areas where the ignificant risk of disease spread				
Summary	SOP on replanting a bagi Penanaman dar			Manual "Polisi Amalan Pertaniar	า			
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Indicator 3				ried out as prescribed by the Burning) Order 2003 or othe				
Summary	As per interview with Estate Manager, no special approval needed to do open burning. All replanting activities are using the felling method. The practice is observed during field assessment.							
	In Compliance	⊠ Yes	□ No	☐ Not Applicable				
Indicator 4								

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Summary	Open burning in relation to new planting, re-planting or other development is not allowed and this was communicated to all employee and stakeholder. During replanting process, the old palm to be felled, chipped and pulverized and been remained in the field for self-composed.								
	In Compliance		Yes		No		Not Applicable		
2.6 Princip	le 6 : Best practic	es							
Criterion 1	Site managemen	t							
Indicator 1	Standard operating implemented and r			approp	oriately docu	umented	and consistently		
Summary		Tanah Makmur Bhd has established "Polisi Amalan Pertanian Bagi Penanaman dan Penjagaan Kelapa Sawit" dated October 2015.							
	Person in charge will monitor the work flow and ensure all operations as per guided in the SOP. All SOP and procedures are kept in the office.								
	In Compliance	⊠ Yes			No		Not Applicable		
Indicator 2	Where oil palm is grown within permitted levels on sloping land, appropriate soil conservation measures shall be implemented to prevent both soil erosion as well as siltation of drains and waterways. Measures shall be put in place to prevent contamination of surface and groundwater through runoff of either soil, nutrients or chemicals.								
Summary	Sighted in "Polisi A sloping land and le Air.								
	In Compliance	⊠ Yes			No		lot Applicable		
Indicator 3	A visual identificati	on or refer	rence system	shall b	e establishe	d for ea	ch field.		
Summary	The estate has a v the signboard with								
	In Compliance	⊠ Yes			No		lot Applicable		
Criterion 2	Economic and fi	nancial v	iability plan						
Indicator 1	A documented bu attention to econo						ed to demonstrate gement planning.		

Document No.: MSPO-PART3-T6-ASA1-AUDRPFIN-ibi-RB									
Summary	Estate had an annual budget for the financial year 2020. The budget includes the projected FFB production, general charges, upkeep & cultivation, Collection and Immature areas.								
	In Compliance		Yes		No		Not Applicable	е	
Indicator 2	Where applicable, replanting program every 3-5 years.								
Summary	The replanting pro	gramme	for Est	ate as follo	ws: -				
	Hectare	2020	2021 97.00		023 202 0 64.0				
	In Compliance		Yes		No		Not Applicable	2	
Indicator 3	The business or m a) Attention to qua b) Crop projection: c) Cost of production d) Price forecast. e) Financial indicate	lity of plants site yie on: cost	anting r ld poter per ton	materials ar ntial, age pr nne of FFB.	nd FFB. ofile, FFB			nt.	
Summary	Sighted 5 years Boundary 2024. The Busines cost of sale, Estate	s Plan	includes	s the projec	cted FFB	productio	on, total reven		
	In Compliance		Yes		No		Not Applicable	е	
Indicator 4	The management goals and object documented.								
Summary	The estates perfor actual vs budget i shown therein. In a	.e. Upk	eep ma	intenance,	FFB Prod	luction, o	capital expendi	ture are	
	In Compliance		Yes		No		Not Applicable	е	
Criterion 3	Transparent and	fair pr	ice dea	aling					
Indicator 1	Pricing mechanism effectively implement		he prod	ducts and o	other serv	rices sha	all be documer	nted and	

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⊠ Yes

**Summary** 

**Indicator 2** 

**In Compliance** 

timely manner.



Not Applicable

The FFB Pricing Mechanism is determine and based on the approval by HQ.

☐ No

All contracts shall be fair, legal and transparent and agreed payments shall be made in

Summary	Tambahan bagi Pe	erjanjian Ko yaran tetap	ntrak stated " <sup>-</sup> i tertakluk kep	Tempoh kre ada budi bi	dit ialah cara ser	der Syarat – Syara selama 30 hari dar ta perbincangan dar	i
	In Compliance	⊠ Yes		No		Not Applicable	
Criterion 4	Contractor						
Indicator 1	Where contractors shall provide the re					PO requirements and	J
Summary						through training and which attended by 15	
	In Compliance	⊠ Yes		No		Not Applicable	
Indicator 2	The management s	shall provide	e evidence of a	greed contr	acts with	the contractor.	
Summary	Sighted, an Agreem following contracto		en Tanah Makr	mur Bhd,	Ladang I	Kg Bongsu and the	
	No Name of Cor	ntractor	Nature of wo	rk	Date Co	ontract	
	1 Yen Worksho		Ffb Transport			20 to 31/5/2020	
	2 Umi Nadrah		FFB Transpor	t		20 to 31/5/2020	
	Umi Nadrah	Trading	JCB Rental		1/4/202	20 to 31/5/2020	
	In Compliance	⊠ Yes		No		Not Applicable	
Indicator 3	The management s a physical inspection			ed auditors	to verify a	assessments through	1
Summary		to verify ass				pe assessed by MSPC ion if required ensure	
	In Compliance	⊠ Yes		No		Not Applicable	
Indicator 4		ned by the o	contractor, by c	hecking and		ontrol points applicab the assessment of th	
Summary		he docume	nt has done b	y the super	visor an	eport to monitor the discription of the check by assistance is available.	
	In Compliance	⊠ Yes		No		Not Applicable	
		Page <b>47</b> of	F E 7				

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2.7 Princip	le 7 : Development	of new planti	ng							
Criterion 1 Indicator 1		planted on land	with high biodivers	biodiversity value sity value unless it is carrie ty Legislation.	ed out					
Summary	There were no new plantings involving forest land or land with high biodiversity. Thus, it is not applicable for Ladang TM Kg Bongsu.									
	In Compliance	Yes	☐ No	Not Applicable     ■	е					
Indicator 2	Peninsular Malaysia's Unit under the Sabah new planting or repla	No conversion of Environmentally Sensitive Areas (ESAs) to oil palm as required under Peninsular Malaysia's National Physical Plan (NPP) and the Sabah Forest Management Unit under the Sabah Forest Management License Agreement. For Sabah and Sarawak, new planting or replanting of an area 500ha or more requires an EIA. For areas below 500ha but above 100ha, a Proposal for Mitigation Measures (PMM) is required.								
Summary	There were no new pit is not applicable fo			nd with high biodiversity.	Thus,					
	In Compliance	Yes	☐ No	Not Applicable     ■	е					
Criterion 2	Peat land									
Indicator 1			<u>-</u>	plemented on peat land a best practice.	s per					
Summary	There were no new pit is not applicable fo	_	_	nd with high biodiversity.	Thus,					
	In Compliance	Yes	☐ No	Not Applicable     ■	e					
Criterion 3	<b>Social and Environ</b>	mental Impa	ct Assessment (S	EIA)						
Indicator 1		d participatory s	ocial and environm	nental impact assessment	shall					
Summary	There were no new pit is not applicable fo			nd with high biodiversity.	Thus,					
	In Compliance	Yes	☐ No	Not Applicable	9					
Indicator 2		state regulatio		volve independent consultry methodology which incl						
Summary	There were no new pit is not applicable fo			nd with high biodiversity. <sup>1</sup>	Thus,					



	In Compliance		Yes		No		Not Applicable			
Indicator 3	The results of the SEIA operational procedures									
Summary	There were no new plantings involving forest land or land with high biodiversity. Thus, it is not applicable for Ladang TM Kg Bongsu.									
	In Compliance		Yes		No		Not Applicable			
Indicator 4	Where the development estates, the impacts a managed should be implemented, monitored.	ind in docur	nplication mented	ons of how and a pla	each	scheme or	small estate is to be			
Summary	There were no new plait is not applicable for l				land or	land with h	igh biodiversity. Thus,			
	In Compliance		Yes		No		Not Applicable			
Criterion 4	Soil and topographic	c info	rmatio	n						
Indicator 1	Information on soil type land for oil palm cultiva		all be a	dequate to	establi	sh the long	-term suitability of the			
Summary	There were no new pla it is not applicable for l				land or	land with h	igh biodiversity. Thus,			
	In Compliance		Yes		No		Not Applicable			
Indicator 2	Topographic information programmes, drainage									
Summary	There were no new pl Thus, it is not applicabl					or land wit	n high biodiversity.			
	In Compliance		Yes		No	$\boxtimes$	Not Applicable			
Criterion 5	Planting on steep te	rrain	, marg	inal and f	fragile	soils				
Indicator 1	Extensive planting on permitted by local, stat				and fra	gile soils sh	nall be avoided unless			
Summary	There were no new pla it is not applicable for l				land or	land with h	igh biodiversity. Thus,			
	In Compliance		Yes		No		Not Applicable			
Indicator 2	Where planting on frag implemented to protect significantly increased	t ther	m and t	o minimize	e adver	se impacts	(e.g. hydrological) or			



Summary	There were no new plantings involving forest land or land with high biodiversity. Thus, it is not applicable for Ladang TM Kg Bongsu.								
	In Compliance		Yes		No	$\boxtimes$	Not Applic	cable	
Indicator 3	Marginal and fragile identified prior to conv			excess	ive grad	dients and	peat soils	shall be	
Summary	There were no new plit is not applicable for				land or l	and with h	igh biodiver	sity. Thus,	
	In Compliance		Yes		No	$\boxtimes$	Not Appli	icable	
Criterion 6	Customary land								
Indicator 1	No new plantings are free, prior and informe indigenous peoples, I through their own rep	ed cons	sent, dealt ommunitie	with thr s and o	ough a c	documente	d system tha	at enables	
Summary	There were no new plit is not applicable for				land or I	and with h	igh biodiver	sity. Thus,	
	In Compliance		Yes		No		Not Appli	icable	
Indicator 2	Where new plantings plans and operations					ls are acce	eptable, ma	nagement	
Summary	There were no new plit is not applicable for	_	_		land or I	and with h	igh biodiver	sity. Thus,	
	In Compliance		Yes		No		Not Appli	icable	
Indicator 3	Where recognized c documentary proof o compensation shall be	f the t	ransfer of	rights					
Summary	There were no new pl it is not applicable for				land or l	and with h	igh biodiver	sity. Thus,	
	In Compliance		Yes		No	$\boxtimes$	Not App	licable	
Indicator 4	The owner of recogni acquisitions and relin- and negotiated agree	quishn							
Summary	There were no new pl it is not applicable for				land or I	and with h	igh biodiver	sity. Thus,	
	In Compliance		Yes		No	$\boxtimes$	Not App	licable	

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Indicator 5	Identification and asse documented.	ssment of legal	and recognised cu	ustomary rights shall be						
Summary	There were no new plantings involving forest land or land with high biodiversity. Thus, it is not applicable for Ladang TM Kg Bongsu.									
	In Compliance	Yes	□ No	Not Applicable						
Indicator 6	A system for identifyin distributing fair compens	• • •	•	and for calculating and nented.						
Summary	There were no new plan it is not applicable for La			th high biodiversity. Thus,						
	In Compliance	Yes	□ No	Not Applicable						
Indicator 7	The process and outcompublicly available.	ne of any compens	sation claims shall b	be documented and made						
Summary	There were no new plan it is not applicable for La			th high biodiversity. Thus,						
	In Compliance	Yes	□ No							
Indicator 8	Communities that have be given opportunities to			ntation expansion should nent.						
Summary	There were no new plan it is not applicable for La			th high biodiversity. Thus,						
	In Compliance	Yes	☐ No	Not Applicable     ■						

# 2.8 Details of Audit Findings

## **Details Non-Conformity**

- See Appendix B -

# Details of Area of Concern

- See Appendix B -

## Details of Noteworthy / Positive Findings

- 1) Top management continuously establishes directions for the middle and upper management to execute in ways to comply with the MSPO management system in future.
- 2) Good positive feedback received from internal stakeholders.



# **Appendix A: Audit Plan**

AGENDA				
Date	Time	Subjects	Lead Auditor	Auditor
17 <sup>th</sup> June 2020	08:00 - 09:00	<ul> <li>Opening Meeting at Ladang TM Kampung Bongsu:</li> <li>Presentation by the manager/coordinator</li> <li>Presentation by Lead Auditor.</li> <li>Confirmation of assessment scope and finalize Audit plan (including stakeholder's consultation – where applicable).</li> </ul>	IBI	MRB
	09:00 – 13:00	<ul> <li>▶ Document Audit:</li> <li>• Public documents, SOPs, Policies, Internal audit, Production &amp; Supply chain records, FFB pricing, Review on SEIA documents and records, payment records, complaint records, workers records, training records, permits, CIP, etc.</li> </ul>	IBI	MRB
	10:30 – 12:30	<ul> <li>Estate inspection:</li> <li>Field inspection, boundary inspection, fertilizer application, field spraying, harvesting, workers interview, buffer zone, conservation area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc.</li> </ul>	IBI	MRB
	13:00 - 14:00	> Lunch	IBI	MRB
	14:00 - 16:00	<ul> <li>Continue document review</li> <li>Public documents, SOPs, Policies, Internal audit, Production &amp; Supply chain records, FFB pricing, Review on SEIA documents and records, payment records, complaint records, workers records, training records, permits, CIP, etc.</li> </ul>	IBI	MRB
	16:00 - 16:30	<ul> <li>Verify any outstanding issues and auditor discussion.</li> </ul>	IBI	MRB
	16:30 – 17:00	<ul> <li>Closing Meeting at Ladang TM Kampung Bongsu:</li> <li>Chaired by the audit Lead Auditor</li> <li>Welcome and introduction by the Lead Auditor</li> <li>Presentation of findings by the audit team</li> <li>Questions &amp; answers and Final summary by Lead Auditor</li> <li>End of assessment</li> </ul>	IBI	MRB

# **Appendix B: Non-Conformity details**

	Non-Conformities Identified During This Audit								
Major Nonconfor	mities:	Non-were	raised du	uring this	audit.				
.,									
<b>Minor Nonconfor</b>	Minor Nonconformities: Non-were raise				audit.				
Area of Concern: One AOC was				d for this	audit.				
CN		Tarada Malinari	Dll	1 - 4	V D				
Company Name		Tanah Makmu		- Ladang				,	
Stage of Audit		Initial Stage 1 Surveillance	•		Initial S Recertifi		╽┢	<u>]</u> 1	
			oral Drine			n Plantations and	Ora	<u>J</u> anizod	
Audited Standard		Smallholders	ciai Fillic	ipies ioi	Oli Palil	ii riaiitations and	Org	ariizeu	
<b>Client Number</b>		GGC-T6-MSPO	-2019						
NC No. / Ref.	T6/MSPO/A	OC	Date De	tected		17/06/20	20		
Site(s) concern	TM Kg. Bor	ngsu	Target (	et Completion					
Normative	4.3.1.1								
Reference and Requirement	All operatio	ns are in compl	iance with	the appli	cable loca	al, state, national an	d rat	ified	
Requirement		al laws and regu				,			
NC Type	☐ Major	Minor	$\boxtimes$ A	Area of Co	ncern				
Description of		•	•		-	9 – Disposed contai		_	
Non-Conformity		ent contaminated nore than 180 da		emicals, pe	esticides,	mineral oil or sched	ule w	rastes)	
NC Objective Evid	lence:								
Based on the record of "Bahan Buangan Berjadual SW 305 – Spent Lubricant Oil / SW 409 – Disposed containers, bags or equipment contaminated with chemicals, pesticides, mineral oil or schedule wastes "there are a balance of 0.02MT and 0.013MT respectively in the SW Store. Both Schedule Waste was generated in 13 <sup>th</sup> June 2019. However, no disposal was carried out until 17 <sup>th</sup> June 2020, exceeding of 336 days									
Lead Auditor Signa	ature:		Cli	ient Signa	ature:				
Por	X-+	· ·			8	)			





Non-Conformities Identified During Previous Audit								
Major Nonconfor	mities	Non-were raise	ed during this audit.					
Major Noncomor	illicies.	Non were raise	u dumi	9 (1113 (	addit.			
Minor Nonconfor	Minor Nonconformities: One NC was				udit.			
		Tanah Makmur Be	rhad					
Company Name			Jillau	_				
Stage of Audit		Initial Stage 1 Surveillance			Initial S Recerti	Stage 2		
			inginlo	o for (	I		gonized	
Audited Standard	d	Smallholders	incipie	SIOIC	Jii Paim	Plantations and Or	ganized	
Client Number		GGC-T6-MSPO-20	019					
NC No. / Ref.	T6/MSPO/N	MINOR/01	Date D	)etecte	ed	19/06/201	9	
Site(s) concern	Ladang TM	IB Kg. Bongsu	Target	Com	oletion	Next ASA		
Normative	4.4.4.2							
Reference and	d. The n	nanagement shall pro	vide the	e appro	opriate PF	PE at the place of wo	rk to	
Requirement		l potentially hazardou					ment and	
	(HIRAR	such as Hazard Identi C).	ilication	, KISK	Assessini	ent and Risk Control		
	<u> </u>		, .					
NC Type	☐ Major	⊠ Minor □	Area	of Con	cern			
Description of	PPE is not	provided to the harve	ster.					
Non-Conformity		•						
NC Objective Evide	ence:						ļ	
		S-001 Garis Panduan						
_		lamatan yang dapat r harvesting activities,		-				
		nanagement during fi				•		
		d in PPE issuance red						
B is working for app	roximately fo	or 3 years).						
Lead Auditor Signa	ature:		Client	t Signa	ature:	<b>(</b> *)		
Tung								
$\bigcirc$ $\bigcirc$					- (	')		
Root cause Analys	sis (to be fill	ed by client):				Я.		
		KP/HSE-MS-001 Gar	is Pand	luan da	an Prosec	dur KKP by the PIC		
sarrasistarianing o		,	.5 . 4.10			/ ti ti		



Corrective action planned (to be filled by client):	
Rubber boot has been provided to the all harvesters	
Preventive Action (to be filled by client):	
Training has been given to PIC on the TMB Procedure and record for shoes issuance for harvesters has established in PPE issuance logbook.	
Review of corrective/preventive action (to be filled by Lead Auditor)	
The evidences summited have been reviewed and justified for the minor NC to be closed. The effectiveness of the implementation will be further verified in the next assessment visit. The minor NC was closed out on 17th June 2020.	
NC Closed: ⊠ Yes □ No	Site verification: ☐ Yes ☒ No
Date Verified: 17 <sup>th</sup> June 2020	Lead Auditor Signature:
Area of Concern:	Non-were raised during this audit.

# **Appendix C: List of Stakeholders Contacted**

## **Attendance List**

**Internal Stakeholders** 

- 1) Ladang TM Kg Bongsu Management team and staff
- 2) Workers Representatives
- 3) Foreign Workers Representatives