

09<sup>th</sup> May 2024

Dear Sir/Madam,

**STAKEHOLDER CONSULTATION INVITATION TO COMMENT ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) RE-CERTIFICATION AUDIT**

We are pleased to invite you to attend and provide comments in the stakeholder consultation meeting.

**United Plantations Berhad – Ulu Bernam Optimill Complex** has applied to Global Gateway Certifications Sdn Bhd to carryout certification activities in accordance with the Malaysian Sustainable Palm Oil (MSPO) standards.

The standards that shall be applied in the assessment are as below;

- MS 2530-3: MSPO, Part 3: General Principles for Oil Palm Plantations and Organized Smallholders
- MS 2530-4: MSPO, Part 4: General Principles for Palm Oil Mills

As planned, the auditing will be conducted on **24th June 2024 to 26th June 2024**. Date and time for consultation of interested parties are as follows:

Date : 24<sup>th</sup> June 2024  
Time : 10:30 am to 12:30 pm  
Location : United Plantations Berhad – Ulu Bernam Optimill Complex,  
Upriver Business Unit,  
36500 Ulu Bernam, Perak,  
Malaysia.

Note \*: If you are unable to attend the meeting you are most welcome to meet our audit team and convey your comments during any of the audit days.

<b>Applicant</b>	United Plantations Berhad
<b>Contact details</b>	<b>Mr. Cheriachangel Mathews</b> <b>Group Manager, HRESH,</b> United Plantations Berhad, Jendarata Estate, 36009 Teluk Intan, Perak Darul Ridzuan. +605 6436271 Mathewsc6@gmail.com



<b>Brief business information of applicant</b>	The Company's principal business activity is in the cultivation and processing of palm oil, coconut and other plantation crops in a sustainable manner. Its subsidiary companies are engaged in several downstream activities such as; processing palm oil; and manufacturing; packing/distributing of end products in the form of cooking oils, edible oils, specialty fats and soap products. The main business activities of the UP Group are focused on responsible cultivation of oil palm and coconuts, with a total cultivated land bank of approximately 63,000 ha spread over Malaysia (71%) and Indonesia (29%), supported by over 5,700 employees across the group.
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<b>PALM OIL MILL (POM) FOR THIS ASSESSMENT</b>						
Name of Palm Oil Mill	Mill Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	CPO	Palm Kernel
Ulu Bernam Optimill	60	Upriver Business Unit, 36500 Ulu Bernam, Perak.	E 101.220522	N 3.765554	105,000	25,000

<b>ASSOCIATED SUPPLY BASE OF FFB TO THE ABOVE POM TO BE INCLUDED IN THIS ASSESSMENT</b>			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Ulu Bernam Estate	E 101.145622	N 3.74588	3,197.59
Charong Estate	E 101.221667	N 3.803611	6,901.49
Changkat Mentri Estate	E 101.234580	N 3.745055	2,550.53
Lima Blas Estate	E 101.351667	N 3.792222	2,891.89
<b>Total</b>			<b>15,541.50</b>

Stakeholder consultation is one of the most important parts in certification process; during which relevant national, regional as well as local stakeholders are asked to give their views and opinions as to whether the applicant's certification units comply with the requirements of the MSPO's requirements.

We invite all stakeholders to take part in this consultation process as you can make a positive contribution to the certification decision. We invite you to raise any issues, both positive and negative, by sending a written response by mail, fax or by e-mail to our Global Gateway Certifications Sdn Bhd .

For your guidance, you may consider the following points:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.



Please direct your comments to:

**Global Gateway Certifications Sdn Bhd**  
**Scheme Manager - MSPO,**  
**Global Gateway Certifications Sdn Bhd,**  
No.10, Jalan Rasmi 7,  
Taman Rasmi Jaya,  
68000 Ampang,  
Selangor Darul Ehsan,  
Malaysia.  
Tel: +603 4256 2689  
Fax: +603 4256 2687,  
E-Mail: [admin@ggc.my](mailto:admin@ggc.my)

Details on the audit team:

**Ahmad Syazwan bin Mohd Shahar (Lead Auditor)**

Graduated in Applied Chemistry from University Teknologi Mara Shah Alam with more than 10 years of working experiences in a plantation company in Malaysia. Having a skill in Good Milling Practices (GMP). Attended and successfully completed the MSPO Lead Auditor course conducted on 2019. Successfully completed ISO9001:2015 Quality Management System Lead Auditor conducted on July 2021. Also, certified as Competent Person in Schedule Waste and Scrubber Operation. Understanding in Industrial relation and labour law. Attended OSH Act 1994 & Regulations and Factories & Machinery Act 1967 & Regulations Training. Member of GGC MSPO audit team. Able to speak and understand Bahasa Malaysia and English.

**Mohamad Najmuddin Bin Abdul Jameel (Auditor)**

Bachelor of Business Administration in Human Resources Management from University of Tenaga Nasional. More than 7 years of working experience in various industries. Completed ISO9001:2018 Quality Management System Lead Auditor Course. Experienced in handling Compliance Internal Audit, Second and Third-party Audit in Manufacturing Sector. Further, had vast experience in the field of Human Resource Management, Finance and Quality Management. Member of GGC audit team. Able to speak and understand Bahasa Malaysia and English.

**Md Jefri Bin Shara'ai (Auditor)**

Bachelor Degree in Chemical Engineering and Master Degree (Science) in Quality & Productivity. Work experience since year 1992, in various industries and discipline that include manufacturing, engineering services, quality management, environmental management, research and development. Audit experience in Quality Management System (ISO9001), Environmental Management System (ISO14001) and Safety & Health (OHSAS 18001) since year 2008. Qualified auditor in sustainability certification programs such as Roundtable Sustainable Palm Oil, Principles & Criteria (RSPO P&C), Roundtable Sustainable Palm Oil, Supply Chain (RSPO SCC), Malaysian Sustainable Palm Oil (MSPO) and Malaysian Sustainable Palm Oil, Supply Chain (MSPO SCCS). Member of GGC MSPO audit team. Able to speak and understand Bahasa Malaysia and English.



**Mohd Razib bin Mohd Noor (Auditor)**

Competent Marine Engineer with more than 30 years of working experiences in a various plantation company in Malaysia, Papua New Guinea and Indonesia. Having a skill in Good Milling Practices (GMP) including the crop quality control. Qualified as Auditor for MSPO certification by SIRIM since 2018. Completed the ISO 9001:2015 Quality Management System Lead Auditor course by TOMC in May 2018 and MSPO SCCS Auditor by SIRIM in July 2019 respectively. Experienced in both palm oil mill and kernel crusher plant management, specifically boiler and process control. Member of GGC MSPO audit team. Able to speak and understand Bahasa Malaysia and English.



Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name : \_\_\_\_\_  
Address : \_\_\_\_\_  
E-Mail : \_\_\_\_\_  
Phone Number : \_\_\_\_\_  
Summary of Issue : \_\_\_\_\_

If you wish your comments to be treated confidentially or remain anonymous, please mark your reply "CONFIDENTIAL".

We thank you for the participation and feedback.

Yours Sincerely,



**Muhd Jamalul Arif bin Hamid**  
Scheme Manager - MSPO,  
Global Gateway Certifications Sdn Bhd



09hb May 2024

Kepada Badan atau Orang Perseorangan yang Berkepentingan,

**JEMPUTAN UNTUK MEMBUAT ULASAN BERKENAAN DENGAN PENSIJILAN PIAWAIAN KELESTARIAN MINYAK SAWIT MALAYSIA (MSPO)**

Dengan sukacita kami menjemput pihak Tuan/ Puan untuk menghadiri dan memberi komen di sesi rundingan seperti di atas.

**United Plantations Berhad – Ulu Bernam Optimill Complex** telah memohon kepada Global Gateway Certifications Sdn Bhd untuk melaksanakan penilaian pensijilan Piawaian Kelestarian Minyak Sawit Malaysia (MSPO).

Keperluan piawaian yang akan digunakan semasa proses pensijilan adalah:

- MS 2530-3: MSPO, “Bahagian 3: Prinsip-Prinsip Umum Untuk Ladang Sawit dan Pekebun-Pekebun Teratur”
- MS 2530-4: MSPO, “Bahagian 4: Prinsip-Prinsip Umum Untuk Kilang Minyak Sawit”

Seperti yang dijadualkan, penilaian pensijilan tersebut akan bermula pada **24hb Jun 2024 to 26hb Jun 2024**. Tarikh dan masa bagi perundingan pihak berkepentingan adalah seperti berikut:

Tarikh : 24hb Jun 2024  
Masa : 10:30 pagi hingga 12:30 petang  
Lokasi : United Plantations Berhad – Ulu Bernam Optimill Complex,  
Upriver Business Unit,  
36500 Ulu Bernam, Perak,  
Malaysia.

Nota\*: Sekiranya pihak Tuan /Puan tidak dapat menghadiri mesyuarat penilaian, pihak Tuan/Puan disarankan untuk bertemu Juruaudit dan memaklumkan sebarang ulasan ketika sesi audit berkenaan berlangsung.

<b>Syarikat Pemohon</b>	United Plantations Berhad
<b>Butiran Pemohon</b>	<b>Mr. Cheriachangel Mathews</b> <b>Group Manager, HRESH,</b> United Plantations Berhad, Jendarata Estate, 36009 Teluk Intan, Perak Darul Ridzuan. +605 6436271 Mathewsc6@gmail.com
<b>Maklumat ringkas perniagaan pemohon</b>	Aktiviti perniagaan utama Syarikat adalah dalam penanaman dan pemprosesan minyak sawit, kelapa dan tanaman perladangan lain secara mampan. Syarikat-syarikat subsidiarinya terlibat dalam beberapa aktiviti hiliran seperti; memproses minyak sawit; dan pembuatan; pembungkusan/pengedaran produk akhir dalam bentuk minyak masak, minyak makan, lemak khusus dan produk sabun. Aktiviti perniagaan utama



	Kumpulan UP tertumpu kepada penanaman kelapa sawit dan kelapa yang bertanggungjawab, dengan jumlah simpanan tanah yang ditanam kira-kira 63,000 ha tersebar di seluruh Malaysia (71%) dan Indonesia (29%), disokong oleh lebih 5,700 pekerja di seluruh kumpulan.
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**MAKLUMAT KILANG KELAPA SAWIT YANG TERLIBAT DALAM SKOP PENSIJILAN INI.**

Nama kilang sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
			Longitude	Latitude	CPO	Palm Kernel
(KKS)	MT/Jam	Alamat				
Ulu Bernam Optimill	60	Upriver Business Unit, 36500 Ulu Bernam, Perak.	E 101.220522	N 3.765554	105,000	25,000

**RANTAIAN BEKALAN BTS YANG TERLIBAT DALAM SKOP PENSIJILAN INI**

Nama Ladang / Pertubuhan	Rujukan GPS		Jumlah kawasan (Ha)
	Longitude	Latitude	Jumlah
Ulu Bernam Estate	E 101.145622	N 3.74588	3,197.59
Charong Estate	E 101.221667	N 3.803611	6,901.49
Changkat Mentri Estate	E 101.234580	N 3.745055	2,550.53
Lima Blas Estate	E 101.351667	N 3.792222	2,891.89
<b>Jumlah</b>			<b>15,541.50</b>

Perundingan dari pihak berkepentingan adalah salah satu aktiviti dalam utama dalam proses pensijilan, di mana semua pihak berkepentingan diminta untuk memberi pandangan yang boleh mempengaruhi keputusan samada keperluan MSPO dipatuhi.

Kami meminta anda mengemukakan sebarang isu, baik positif mahupun negatif melalui surat, fax atau e-mel kepada Global Gateway Certifications Sdn Bhd. Tuan/ Puan boleh menghadiri sesi bersama pihak berkepentingan semasa audit.

Sebagai rujukan, anda boleh mempertimbangkan isu-isu seperti berikut;

- Perlindungan alam sekitar
- Pemulihan kepelbagaian biologi
- Pengwujudan peluang pekerjaan
- Penyediaan perumahan, sanitasi, dan pendidikan sokongan
- Pendekatan syarikat dalam perkembangan masyarakat
- Mengambil bahagian dalam membuat keputusan
- Isu-isu yang lain baik positif atau negatif yang anda fikir relevan kepada penilaian.



Sila hantar pandangan / komen anda kepada:

**Global Gateway Certifications Sdn Bhd**

**Pengurus Skim - MSPO,**  
**Global Gateway Certifications Sdn Bhd,**  
No.10, Jalan Rasmi 7,  
Taman Rasmi Jaya,  
68000 Ampang,  
Selangor Darul Ehsan,  
Malaysia.  
Tel: +603 4256 2689  
Fax: +603 4256 2687  
Email: admin@ggc.my

Maklumat terperinci anggota Juruaudit:

**Ahmad Syazwan bin Mohd Shahar (Ketua Juruaudit)**

Siswazah dalam Kimia Gunaan daripada Universiti Teknologi Mara Shah Alam dengan pengalaman lebih daripada 10 tahun bekerja di sebuah syarikat perladangan di Malaysia. Mempunyai kemahiran dalam Amalan Pengilangan Baik (GMP). Telah menghadiri dan berjaya menamatkan kursus persijilan MSPO Lead Auditor yang dijalankan pada 2019. Memperoleh dengan jayanya sijil kursus Ketua Juruaudit ISO9001: 2015 Sistem Pengurusan Kualiti dihadiri pada Julai 2021. Juga, disahkan sebagai Pegawai yang Bertanggungjawab dalam Pengurusan Bahan Buangan Terjadual serta Operasi "Scrubber". Memahami dalam hubungan industri dan undang-undang buruh. Menghadiri kursus Akta OSH 1994 & Peraturan-Peraturan dan Akta Kilang & Jentera 1967 & Peraturan. Ahli pasukan MSPO audit GGC. Boleh bertutur dan memahami Bahasa Malaysia dan Bahasa Inggeris.

**Mohamad Najmuddin Bin Abdul Jameel (Auditor)**

Sarjana Muda Pentadbiran Perniagaan dalam Pengurusan Sumber Manusia dari Universiti Tenaga Nasional. Lebih daripada 7 tahun pengalaman bekerja dalam pelbagai industri. Menyelesaikan Kursus Juruaudit Utama Sistem Pengurusan Kualiti ISO9001:2018. Berpengalaman dalam mengendalikan Audit Dalaman Pematuhan, Audit Pihak Kedua dan Ketiga dalam Sektor Pembuatan. Selain itu, mempunyai pengalaman luas dalam bidang Pengurusan Sumber Manusia, Kewangan dan Pengurusan Kualiti. Ahli pasukan audit GGC. Boleh bertutur dan memahami Bahasa Malaysia dan Bahasa Inggeris.

**Md Jefri Bin Shara'ai (Auditor)**

Ijazah Sarjana Muda dalam bidang Kejuruteraan Kimia dan Ijazah Sarjana Sains dalam Pengurusan Kualiti dan Produktiviti. Mempunyai pengalaman kerja sejak tahun 1992, dari pelbagai industri dan pengkhususan termasuk perkilangan, perkhidmatan kejuruteraan, pengurusan kualiti, pengurusan alam sekitar, penyelidikan dan pembangunan. Mempunyai pengalaman audit dalam Sistem Pengurusan Kualiti (ISO9001), Sistem Pengurusan Alam Sekitar (ISO 14001) dan Sistem Keselamatan & Kesihatan (OHSAS 18001) sejak tahun 2008. Merupakan Juruaudit bertauliah bagi skim mengenai kelestarian alam seperti Roundtable Sustainable Palm Oil, Principles & Criteria (RSPO P&C), Roundtable Sustainable Palm Oil, Supply Chain (RSPO SCC), Malaysian Sustainable Palm Oil (MSPO) and Malaysian Sustainable Palm Oil, Supply Chain (MSPO SCCS). Ahli pasukan audit GGC MSPO. Mampu bertutur dan memahami Bahasa Malaysia dan Bahasa Inggeris.





**Mohd Razib bin Mohd Noor (Auditor)**

Jurutera marin yang kompeten dengan lebih daripada 30 tahun pengalaman bekerja di syarikat perladangan pelbagai di Malaysia, Papua New Guinea dan Indonesia. Mempunyai kemahiran dalam Amalan Pengilangan Baik (GMP) termasuk kawalan kualiti tanaman. Berkelayakan sebagai Juruaudit untuk pensijilan MSPO oleh SIRIM sejak 2018. Bidang ISO 9001: 2015 Sistem Pengurusan Kualiti Kursus Lead Auditor oleh TOMC pada Mei 2018 dan MSPO SCCS oleh SIRIM masing-masing pada Julai 2019. Berpengalaman dalam kedua-dua kilang minyak sawit dan pengurusan kernel penghancur loji, khususnya dandang dan kawalan proses. Ahli pasukan MSPO audit GGC. Boleh bertutur dan memahami Bahasa Inggeris dan Bahasa Malaysia.

Komen yang diterima dalam tempoh 30 hari daripada tarikh surat ini akan dipertimbangkan. Sila sertakan maklumat bertulis dalam format berikut untuk kami menghubungi anda (jika perlu) untuk mendapat penjelasan terperinci mengenai isu-isu yang dibangkitkan.

Nama : \_\_\_\_\_  
Alamat : \_\_\_\_\_  
E-mel : \_\_\_\_\_  
Nombor Telefon : \_\_\_\_\_  
Ringkasan Isu : \_\_\_\_\_

Jika komen anda ingin dirahsiakan, sila tanda perkataan "SULIT" di penjuru atas borang tersebut.

Sekian, terima kasih.

Yang benar,



**Muhd Jamalul Arif bin Hamid**  
Pengurus Skim - MSPO,  
Global Gateway Certifications Sdn Bhd